

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4466</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------|---------------------|-------------|----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9702172944                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                          | <b>Technician Mobile :</b>                     | 8411951301                                                                            |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                                                                                 | 25-12-2021 10:11:05                            |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Concentrix Services India Pvt. Ltd-- Andheri                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                                                                                                                               | 9702172944                                     | <b>Name :</b>                                                                         | Ganesh Sir |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , 400057 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                          | <b>Type :</b>                                  |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | rodent                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | Cafeteria area transducer issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | rodent transducer check frequency setting done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | rodent transducer check frequency setting done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                          |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-12-2021 11:54:58</td><td>MayurYadav</td><td>Completed</td><td>rodent transducer check frequency setting done</td><td></td></tr><tr><td>25-12-2021 10:11:35</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>25-12-2021 10:11:05</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                          |                                                |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 25-12-2021 11:54:58                                        | MayurYadav          | Completed   | rodent transducer check frequency setting done                                                                                                           |  | 25-12-2021 10:11:35 | MayurYadav | New |  | - | 25-12-2021 10:11:05 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                                                                                   | Remark                                         | Sign                                                                                  |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-12-2021 11:54:58                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                                                                                                                                                | rodent transducer check frequency setting done |  |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-12-2021 10:11:35                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                                                                      |                                                | -                                                                                     |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-12-2021 10:11:05                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                                                                                                                                                      |                                                | -                                                                                     |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-01-2022 04:06:15</td><td>Ravi Rajbhar</td><td>rodent panel display issue resolved and ok working done ok</td></tr><tr><td>19-11-2020 03:49:40</td><td>YasinShaikh</td><td>hard disk working OK and online DVR 01 no 01 hard disc 1TB backup DVR 03 03 hard disk Sata cable power cable issue by changed and working OK 2TV.2tb.4tb</td></tr></tbody></table>                                                                                   |                                                                                                                                                          |                                                |                                                                                       |            | Date Time | Technician Name | Remark | 19-01-2022 04:06:15 | Ravi Rajbhar | rodent panel display issue resolved and ok working done ok | 19-11-2020 03:49:40 | YasinShaikh | hard disk working OK and online DVR 01 no 01 hard disc 1TB backup DVR 03 03 hard disk Sata cable power cable issue by changed and working OK 2TV.2tb.4tb |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                                                                                   |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-01-2022 04:06:15                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | rodent panel display issue resolved and ok working done ok                                                                                               |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 19-11-2020 03:49:40                    | YasinShaikh                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | hard disk working OK and online DVR 01 no 01 hard disc 1TB backup DVR 03 03 hard disk Sata cable power cable issue by changed and working OK 2TV.2tb.4tb |                                                |                                                                                       |            |           |                 |        |                     |              |                                                            |                     |             |                                                                                                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |