


Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE430					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9702172944				
Technician Name :	Zainul Shaikh		Technician Mobile :	8080922971	
Ticket Type :	Complain	Date & Time :	25-09-2019 10:43:15		
Vendor Details :					
Company Name/Client Name :	Concentrix Daksh Services India Pvt Ltd - Andheri	Customer's Mobile :	9702172944	Name :	Ganesh Sir
Address :					
Mumbai , , , 400057 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	190924001 - Camera no#10 from DVR 3 need to be adjust. 190924002 - Camera no#1 from DVR 1 is showing blur images and camera no#13 from DVR 1 is showing video loss. 190924003 - DVR#1 & DVR#2 are showing HDD doesn't exist (issue in overwrite)				
Technician Comment :	9th flr server room and 8th flr reception camera blur issue solved now working ok. 8th flr HDLC camera issue solved now working ok. 4 channel dvr power supply changed now HDD issue solved . online DVR 5 4tb HDD faulty need to change. 8th flr reception door Buzzer installation done now working ok. HDLC door buzzer pending bcs they require small one buzzer.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	9th flr server room and 8th flr reception camera blur issue solved now working ok. 8th flr HDLC camera issue solved now working ok. 4 channel dvr power supply changed now HDD issue solved . online DVR 5 4tb HDD faulty need to change. 8th flr reception door Buzzer installation done now working ok. HDLC door buzzer pending bcs they require small one buzzer.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	25-09-2019 03:47:29	ZainulShaikh	Completed	9th flr server room and 8th flr reception camera blur issue solved now working ok. 8th flr HDFC camera issue solved now working ok. 4 channel dvr power supply changed now HDD issue solved . online DVR 5 4tb HDD faulty need to change. 8th flr reception door Buzzer installation done now working ok. HDFC door buzzer pending bcs they require small one buzzer.	
	25-09-2019 10:43:20	ZainulShaikh	New		-
	25-09-2019 10:43:16	ZainulShaikh	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	30-10-2019 11:14:08	Atique Salmani	5cameras issue resolved 4aftr changed smps and one v distributer reconction.		
	18-10-2019 12:37:39				