




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2238																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9702172944																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	19-11-2020 03:49:40																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-- Andheri	Customer's Mobile :	9702172944	Name :	Ganesh Sir																				
Address :																									
Mumbai , , , 400057 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	dvr 1 & 3 hdd error																								
Technician Comment :	hard disk working OK and online DVR 01 no 01 hard disc 1TB backup DVR 03 03 hard disk Sata cable power cable issue by changed and working OK 2TV.2tb.4tb																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	hard disk working OK and online DVR 01 no 01 hard disc 1TB backup DVR 03 03 hard disk Sata cable power cable issue by changed and working OK 2TV.2tb.4tb																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-11-2020 07:36:23</td><td>YasinShaikh</td><td>Completed</td><td>hard disk working OK and online DVR 01 no 01 hard disc 1TB backup DVR 03 03 hard disk Sata cable power cable issue by changed and working OK 2TV.2tb.4tb</td><td></td></tr><tr><td>19-11-2020 05:17:37</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>19-11-2020 03:49:41</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-11-2020 07:36:23	YasinShaikh	Completed	hard disk working OK and online DVR 01 no 01 hard disc 1TB backup DVR 03 03 hard disk Sata cable power cable issue by changed and working OK 2TV.2tb.4tb		19-11-2020 05:17:37	YasinShaikh	New		-	19-11-2020 03:49:41	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-01-2022 04:06:15</td><td>Ravi Rajbhar</td><td>rodent panel display issue resolved and ok working done ok</td></tr><tr><td>25-12-2021 10:11:05</td><td>MayurYadav</td><td>rodent transducer check frequency setting done</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-01-2022 04:06:15	Ravi Rajbhar	rodent panel display issue resolved and ok working done ok	25-12-2021 10:11:05	MayurYadav	rodent transducer check frequency setting done											
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