




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1773</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9702172944																								
<b>Technician Name :</b>	Yash Doshi		<b>Technician Mobile :</b>	8080922986																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	31-08-2020 05:01:10																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Concentrix Services India Pvt. Ltd-- Andheri	<b>Customer's Mobile :</b>	9702172944	<b>Name :</b>	Ganesh Sir																				
<b>Address :</b>																									
Mumbai , , , 400057 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	Access																								
<b>Complain :</b>	On 31-Aug-20 around 13:00 hrs. Security team observed that the below listed access doors are not getting closed, after access by any authorized card. To close the door MUM_SYM_9F UPS ROOM 003-02 MUM_SYM_9F IT ROOM 003-03																								
<b>Technician Comment :</b>	updated firmware of 8th floor controllers and 9th floor controller and redumped data																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	updated firmware of 8th floor controllers and 9th floor controller and redumped data																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-09-2020 06:00:41</td><td>YashDoshi</td><td>Completed</td><td>updated firmware of 8th floor controllers and 9th floor controller and redumped data</td><td></td></tr><tr><td>01-09-2020 05:33:28</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>31-08-2020 05:01:10</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-09-2020 06:00:41	YashDoshi	Completed	updated firmware of 8th floor controllers and 9th floor controller and redumped data		01-09-2020 05:33:28	YashDoshi	New		-	31-08-2020 05:01:10	YashDoshi	New		-
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