




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1739</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9702172944																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	26-08-2020 10:04:24																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Concentrix Services India Pvt. Ltd-- Andheri	<b>Customer's Mobile :</b>	9702172944	<b>Name :</b>	Ganesh Sir																				
<b>Address :</b>																									
Mumbai , , , 400057 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	camera no - 07 from DVR#5 is showing video loss.																								
<b>Technician Comment :</b>	3cameras changed given by ganesh sir and one camera shiftd at10th floor 3/4 mtr and Dvr nmbr 5 one camera v loss from amplifier issue resolved all cameras working ok.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	3cameras changed given by ganesh sir and one camera shiftd at10th floor 3/4 mtr and Dvr nmbr 5 one camera v loss from amplifier issue resolved all cameras working ok.																								
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-08-2020 04:17:54</td><td>YasinShaikh</td><td>all camera working OK online DVR no 01 client side 1TB hard disk install done working OK 02 camera blur issue solve</td></tr><tr><td>16-08-2020 11:36:18</td><td>YasinShaikh</td><td>online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-08-2020 04:17:54	YasinShaikh	all camera working OK online DVR no 01 client side 1TB hard disk install done working OK 02 camera blur issue solve	16-08-2020 11:36:18	YasinShaikh	online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue											
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