




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1719																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9702172944																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	19-08-2020 04:17:54																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-- Andheri	Customer's Mobile :	9702172944	Name :	Ganesh Sir																				
Address :																									
Mumbai , , , 400057 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	2 camera blur and also need to install 1 tb hdd which is with ganesh sir																								
Technician Comment :	all camera working OK online DVR no 01 client side 1TB hard disk install done working OK 02 camera blur issue solve																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	all camera working OK online DVR no 01 client side 1TB hard disk install done working OK 02 camera blur issue solve																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-08-2020 05:04:49</td><td>YasinShaikh</td><td>Completed</td><td>all camera working OK online DVR no 01 client side 1TB hard disk install done working OK 02 camera blur issue solve</td><td></td></tr><tr><td>19-08-2020 04:18:05</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>19-08-2020 04:17:55</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-08-2020 05:04:49	YasinShaikh	Completed	all camera working OK online DVR no 01 client side 1TB hard disk install done working OK 02 camera blur issue solve		19-08-2020 04:18:05	YasinShaikh	New		-	19-08-2020 04:17:55	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-08-2020 10:04:24</td><td>Atique Salmani</td><td></td></tr><tr><td>16-08-2020 11:36:18</td><td>YasinShaikh</td><td>online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-08-2020 10:04:24	Atique Salmani		16-08-2020 11:36:18	YasinShaikh	online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue											
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