

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1694																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9702172944																								
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																					
Ticket Type :	Complain	Date & Time :	16-08-2020 11:36:18																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-- Andheri	Customer's Mobile :	9702172944	Name :	Ganesh Sir																				
Address :																									
Mumbai , , , 400057 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	No recording in backup dvr HDD not detecting																								
Technician Comment :	online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-08-2020 01:24:34</td><td>YasinShaikh</td><td>Completed</td><td>online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue</td><td></td></tr><tr><td>16-08-2020 11:36:35</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>16-08-2020 11:36:18</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-08-2020 01:24:34	YasinShaikh	Completed	online DVR no:01,02tb 01 hard disk not detect and offline DVR no:01, 02tb 03 hard disk 01 hard disk issue		16-08-2020 11:36:35	YasinShaikh	New		-	16-08-2020 11:36:18	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-01-2022 04:06:15</td><td>Ravi Rajbhar</td><td>rodent panel display issue resolved and ok working done ok</td></tr><tr><td>25-12-2021 10:11:05</td><td>MayurYadav</td><td>rodent transducer check frequency setting done</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-01-2022 04:06:15	Ravi Rajbhar	rodent panel display issue resolved and ok working done ok	25-12-2021 10:11:05	MayurYadav	rodent transducer check frequency setting done											
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