

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1571</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9702172944																								
<b>Technician Name :</b>	Yasin Shaikh		<b>Technician Mobile :</b>	8689802313																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-07-2020 11:28:00																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Concentrix Services India Pvt. Ltd-- Andheri	<b>Customer's Mobile :</b>	9702172944	<b>Name :</b>	Ganesh Sir																				
<b>Address :</b>																									
Mumbai , , , 400057 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	This is observed that Backup DVR#3 HDD is overwriting data on latest recordings instead of the oldest data recordings.																								
<b>Technician Comment :</b>	DVR NO. 03 hard disk Sata cable issue by change Sata cable hard disk working OK all recording ok and all camera working ok																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	DVR NO. 03 hard disk Sata cable issue by change Sata cable hard disk working OK all recording ok and all camera working ok																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-07-2020 03:15:24</td><td>YasinShaikh</td><td>Completed</td><td>DVR NO. 03 hard disk Sata cable issue by change Sata cable hard disk working OK all recording ok and all camera working ok</td><td></td></tr><tr><td>20-07-2020 05:08:26</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>18-07-2020 11:28:01</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-07-2020 03:15:24	YasinShaikh	Completed	DVR NO. 03 hard disk Sata cable issue by change Sata cable hard disk working OK all recording ok and all camera working ok		20-07-2020 05:08:26	YasinShaikh	New		-	18-07-2020 11:28:01	YasinShaikh	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-01-2022 04:06:15</td><td>Ravi Rajbhar</td><td>rodent panel display issue resolved and ok working done ok</td></tr><tr><td>25-12-2021 10:11:05</td><td>MayurYadav</td><td>rodent transducer check frequency setting done</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-01-2022 04:06:15	Ravi Rajbhar	rodent panel display issue resolved and ok working done ok	25-12-2021 10:11:05	MayurYadav	rodent transducer check frequency setting done											
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