




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1178																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9702172944																								
Technician Name :	Mahindra Prajapati		Technician Mobile :	8080922975																					
Ticket Type :	Complain	Date & Time :	19-02-2020 02:28:11																						
Vendor Details :																									
Company Name/Client Name :	Concentrix Daksh Services India Pvt Ltd - Andheri	Customer's Mobile :	9702172944	Name :	Ganesh Sir																				
Address :																									
Mumbai , , , 400057 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	Em Lock issue on both floors																								
Technician Comment :	2door lock alignment and Sefting done																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	2door lock alignment and Sefting done																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2020 09:51:40</td><td>MahindraPrajapati</td><td>Completed</td><td>2door lock alignment and Sefting done</td><td></td></tr><tr><td>19-02-2020 02:28:23</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr><tr><td>19-02-2020 02:28:11</td><td>MahindraPrajapati</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-02-2020 09:51:40	MahindraPrajapati	Completed	2door lock alignment and Sefting done		19-02-2020 02:28:23	MahindraPrajapati	New		-	19-02-2020 02:28:11	MahindraPrajapati	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-02-2020 10:31:20</td><td>SachinPawar</td><td>3# dvr is not restarting from 13 feb 18.00 pm onwards to till date soe kept under observation and also informd to santosh sir one camera blur issue resolved bnc changed.</td></tr><tr><td>23-01-2020 03:55:00</td><td>Ravi Rajbhar</td><td>activity was cancelled by ganesh sir</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-02-2020 10:31:20	SachinPawar	3# dvr is not restarting from 13 feb 18.00 pm onwards to till date soe kept under observation and also informd to santosh sir one camera blur issue resolved bnc changed.	23-01-2020 03:55:00	Ravi Rajbhar	activity was cancelled by ganesh sir											
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