




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1143</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9702172944																								
<b>Technician Name :</b>	Sachin Pawar		<b>Technician Mobile :</b>	8080922981																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	14-02-2020 10:31:20																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-- Andheri	Customer's Mobile :	9702172944	Name :	Ganesh Sir																				
<b>Address :</b>																									
Mumbai , , , 400057 , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	On 13-Feb-20 around 16:00 hrs. Security team observed that Backup DVR#3 is getting restarted periodically																								
<b>Technician Comment :</b>	3# dvr is not restarting from 13 feb 18.00 pm onwards to till date soe kept under observation and also informd to santosh sir one camera blur issue resolved bnc changed.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	3# dvr is not restarting from 13 feb 18.00 pm onwards to till date soe kept under observation and also informd to santosh sir one camera blur issue resolved bnc changed.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-02-2020 04:06:43</td><td>SachinPawar</td><td>Completed</td><td>3# dvr is not restarting from 13 feb 18.00 pm onwards to till date soe kept under observation and also informd to santosh sir one camera blur issue resolved bnc changed.</td><td></td></tr><tr><td>14-02-2020 10:31:30</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-02-2020 10:31:21</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-02-2020 04:06:43	SachinPawar	Completed	3# dvr is not restarting from 13 feb 18.00 pm onwards to till date soe kept under observation and also informd to santosh sir one camera blur issue resolved bnc changed.		14-02-2020 10:31:30	SachinPawar	New		-	14-02-2020 10:31:21	SachinPawar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-01-2022 04:06:15</td><td>Ravi Rajbhar</td><td>rodent panel display issue resolved and ok working done ok</td></tr><tr><td>25-12-2021 10:11:05</td><td>MayurYadav</td><td>rodent transducer check frequency setting done</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-01-2022 04:06:15	Ravi Rajbhar	rodent panel display issue resolved and ok working done ok	25-12-2021 10:11:05	MayurYadav	rodent transducer check frequency setting done											
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