




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE639																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8828170872																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	08-11-2019 12:15:37																						
Vendor Details :																									
Company Name/Client Name :	Da Milano Leathers Pvt Ltd - Infinity Malad	Customer's Mobile :	8828170872	Name :	Firdous Madam																				
Address :																									
Mumbai , , , 400064 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1 SMPS need to change																								
Technician Comment :	smps faulty changed and all cameras working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	smps faulty changed and all cameras working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-11-2019 12:19:30</td><td>Atique Salmani</td><td>Completed</td><td>smps faulty changed and all cameras working ok.</td><td></td></tr><tr><td>08-11-2019 12:16:04</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>08-11-2019 12:15:39</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-11-2019 12:19:30	Atique Salmani	Completed	smps faulty changed and all cameras working ok.		08-11-2019 12:16:04	Atique Salmani	New		-	08-11-2019 12:15:39	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-09-2019 10:15:57</td><td>Atique Salmani</td><td>all cameras off changed smps all cameras working ok but when chek playback dvr being hang and also need lan cable changed . take dvr hdd for test in office under observation. installed dvr and hdd.. work completed</td></tr><tr><td>22-08-2019 01:10:14</td><td>Atique Salmani</td><td>cash countr camera check and working ok but in future it will be same problem bcoz bnc n DC conecter is packed and not seeing and there is bnc DC rushted by watr droping and also in camera pcb showing fungus as carbon. now reconnection and working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-09-2019 10:15:57	Atique Salmani	all cameras off changed smps all cameras working ok but when chek playback dvr being hang and also need lan cable changed . take dvr hdd for test in office under observation. installed dvr and hdd.. work completed	22-08-2019 01:10:14	Atique Salmani	cash countr camera check and working ok but in future it will be same problem bcoz bnc n DC conecter is packed and not seeing and there is bnc DC rushted by watr droping and also in camera pcb showing fungus as carbon. now reconnection and working ok.											
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