

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11672																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	8828170872																													
Technician Name :	Prashant Saroj		Technician Mobile :	9519795009																										
Ticket Type :	Complain	Date & Time :	18-05-2024 10:26:45																											
Vendor Details :																														
Company Name/Client Name :	Da Milano Leathers Pvt Ltd - Infinity Malad	Customer's Mobile :	8828170872	Name :	Firdous Madam																									
Address :																														
Mumbai , , , 400064 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	facing some issue in cCTV DVR (Playback)																													
Technician Comment :	1..DVR HDD Install and all camera working																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	1..DVR HDD Install and all camera working																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-06-2024 10:53:08</td><td>PrashantSaroj</td><td>Completed</td><td>1..DVR HDD Install and all camera working</td><td></td></tr><tr><td>01-06-2024 05:21:51</td><td>PrashantSaroj</td><td>New</td><td></td><td>-</td></tr><tr><td>18-05-2024 10:59:08</td><td>PrashantSaroj</td><td>Awaiting Spares</td><td>There is issue in hdd showing not exist so collect dvr dvr adaptor n hdd for chek .</td><td></td></tr><tr><td>18-05-2024 10:26:54</td><td>PrashantSaroj</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-06-2024 10:53:08	PrashantSaroj	Completed	1..DVR HDD Install and all camera working		01-06-2024 05:21:51	PrashantSaroj	New		-	18-05-2024 10:59:08	PrashantSaroj	Awaiting Spares	There is issue in hdd showing not exist so collect dvr dvr adaptor n hdd for chek .		18-05-2024 10:26:54	PrashantSaroj	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-12-2023 04:07:33</td><td>Atique Salmani</td><td>Chek all things there is hdd ok status normal Check palyback also dya available from 14 November only in PC not login so login and check all working ok.</td></tr><tr><td>28-10-2023 10:22:21</td><td>Ravi Rajbhar</td><td>2 tb new hdd install and old hdd hondover to client and recoding and play back check going on in dvr dvr user admin password- india@2023</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-12-2023 04:07:33	Atique Salmani	Chek all things there is hdd ok status normal Check palyback also dya available from 14 November only in PC not login so login and check all working ok.	28-10-2023 10:22:21	Ravi Rajbhar	2 tb new hdd install and old hdd hondover to client and recoding and play back check going on in dvr dvr user admin password- india@2023																
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