

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE16103</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|-----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|-----------------------------------|---------------------------------------------------------------------------------------|------------------------------------------------------------|-----------|-----------------|--------|---------------------|--------------|-----------------------|---------------------|-----------------|-----------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9870202066                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                | <b>Technician Mobile :</b>        | 6202751495                                                                            |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>       | 29-10-2025 11:00:10               |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :              | Bhupendra Mhatre                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :            | 9870202066                        | Name :                                                                                | Eksar Koliwadi<br>Mitra Mandal<br>(agri) Smashan<br>Bhoomi |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                | Type :                            |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                       | 2-3 Cameras Audio issue. Need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | Audio issue solved work completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                         | Audio issue solved work completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-10-2025 12:05:30</td><td>Prashant Paswan</td><td>Completed</td><td>Audio issue solved work completed</td><td></td></tr><tr><td>29-10-2025 11:00:22</td><td>Prashant Paswan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-10-2025 11:00:19</td><td>Prashant Paswan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                |                                   |                                                                                       |                                                            | Date Time | Technician Name | Status | Remark              | Sign         | 29-10-2025 12:05:30   | Prashant Paswan     | Completed       | Audio issue solved work completed |  | 29-10-2025 11:00:22 | Prashant Paswan | New |  | - | 29-10-2025 11:00:19 | Prashant Paswan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                         | Remark                            | Sign                                                                                  |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-10-2025 12:05:30                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                      | Audio issue solved work completed |  |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-10-2025 11:00:22                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                            |                                   | -                                                                                     |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-10-2025 11:00:19                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                            |                                   | -                                                                                     |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-10-2025 11:25:55</td><td>Ravi Rajbhar</td><td>CCTV Backup work done</td></tr><tr><td>08-10-2025 01:00:48</td><td>Prashant Paswan</td><td>1 cemra issue solved work done</td></tr></tbody></table>                                                                                                                                                                                                                                                |                                |                                   |                                                                                       |                                                            | Date Time | Technician Name | Remark | 27-10-2025 11:25:55 | Ravi Rajbhar | CCTV Backup work done | 08-10-2025 01:00:48 | Prashant Paswan | 1 cemra issue solved work done    |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Remark                         |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 27-10-2025 11:25:55                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | CCTV Backup work done          |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 08-10-2025 01:00:48                     | Prashant Paswan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 1 cemra issue solved work done |                                   |                                                                                       |                                                            |           |                 |        |                     |              |                       |                     |                 |                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |