







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2192																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9819715222																													
Technician Name :	Yasin Shaikh		Technician Mobile :	8689802313																										
Ticket Type :	Call Basis	Date & Time :	06-11-2020 06:36:19																											
Vendor Details :																														
Company Name/Client Name :	Empire Infradevelopers Pvt Ltd	Customer's Mobile :	9819715222	Name :	Eesa Bhai																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	some cameras off visiting charges to collect																													
Technician Comment :	all camera working OK online done with sir mobile DVR working OK all system working OK																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	all camera working OK online done with sir mobile DVR working OK all system working OK																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-11-2020 06:40:15</td><td>YasinShaikh</td><td>Completed</td><td>all camera working OK online done with sir mobile DVR working OK all system working OK</td><td></td></tr><tr><td>07-11-2020 03:15:29</td><td>YasinShaikh</td><td>Work Pending</td><td>All access working ok all camera working ok but dvr repairing for office</td><td></td></tr><tr><td>06-11-2020 06:36:37</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>06-11-2020 06:36:19</td><td>YasinShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-11-2020 06:40:15	YasinShaikh	Completed	all camera working OK online done with sir mobile DVR working OK all system working OK		07-11-2020 03:15:29	YasinShaikh	Work Pending	All access working ok all camera working ok but dvr repairing for office		06-11-2020 06:36:37	YasinShaikh	New		-	06-11-2020 06:36:19	YasinShaikh	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>19-12-2022 10:53:43</td><td>Atique Salmani</td><td></td></tr><tr><td>13-12-2022 11:19:00</td><td>Prashant Nikalje</td><td>15.12.2022 Prashant visited - Hikvision DVR password Reset done user name: admin Password: admin@123</td></tr></tbody></table>					Date Time	Technician Name	Remark	19-12-2022 10:53:43	Atique Salmani		13-12-2022 11:19:00	Prashant Nikalje	15.12.2022 Prashant visited - Hikvision DVR password Reset done user name: admin Password: admin@123																
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