

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3906</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9322641142                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                     | <b>Technician Mobile :</b> | 8411951301                                                                            |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                            | 25-09-2021 02:37:46        |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Daibetes Care 365                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                                                                                                                                                                                                          | 9322641142                 | <b>Name :</b>                                                                         | Dr.meshwani |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , 400067 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                     | <b>Type :</b>              |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | need to do online on dhara madam mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | online donee mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | online donee mobile                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-09-2021 02:52:59</td><td>MayurYadav</td><td>Completed</td><td>online donee mobile</td><td></td></tr><tr><td>25-09-2021 02:38:00</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>25-09-2021 02:37:46</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 25-09-2021 02:52:59                                                                                                                                                                                                                                                 | MayurYadav          | Completed    | online donee mobile                                  |  | 25-09-2021 02:38:00 | MayurYadav | New |  | - | 25-09-2021 02:37:46 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                                                                                                                              | Remark                     | Sign                                                                                  |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-09-2021 02:52:59                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                                                                                                                                                                                                           | online donee mobile        |  |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-09-2021 02:38:00                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                                                                                                 |                            | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 25-09-2021 02:37:46                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                                                                                                                                                                                                                 |                            | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-09-2021 02:23:22</td><td>ChandanYadav</td><td>dvr and camera is off and on dvr to all camera working ok and dvr mouse port issue and dvr dvr adapter 2 tb hdd take to office for checking 16CH Dvr install done dvr online client phone working cctv system working (chandan vajaria - 22.09.2021 report no. 7865</td></tr><tr><td>07-09-2021 11:49:54</td><td>Ravi Rajbhar</td><td>smart office software installed only setting pending</td></tr></tbody></table> |                                                                                                                                                                                                                                                                     |                            |                                                                                       |             | Date Time | Technician Name | Remark | 20-09-2021 02:23:22 | ChandanYadav | dvr and camera is off and on dvr to all camera working ok and dvr mouse port issue and dvr dvr adapter 2 tb hdd take to office for checking 16CH Dvr install done dvr online client phone working cctv system working (chandan vajaria - 22.09.2021 report no. 7865 | 07-09-2021 11:49:54 | Ravi Rajbhar | smart office software installed only setting pending |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                                                                                                                                                              |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-09-2021 02:23:22                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | dvr and camera is off and on dvr to all camera working ok and dvr mouse port issue and dvr dvr adapter 2 tb hdd take to office for checking 16CH Dvr install done dvr online client phone working cctv system working (chandan vajaria - 22.09.2021 report no. 7865 |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 07-09-2021 11:49:54                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | smart office software installed only setting pending                                                                                                                                                                                                                |                            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                                                                                                                                     |                     |              |                                                      |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |