







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE3859</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	9322641142																																							
<b>Technician Name :</b>	Chandan Yadav		<b>Technician Mobile :</b>	9833262842																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	20-09-2021 02:23:22																																					
<b>Vendor Details :</b>																																								
<b>Company Name/Client Name :</b>	Daibetes Care 365	<b>Customer's Mobile :</b>	9322641142	<b>Name :</b>	Dr.meshwani																																			
<b>Address :</b>																																								
Mumbai , , , 400067 , Maharashtra																																								
<b>AMC Details :</b>																																								
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																																					
<b>Product Name :</b>	CCTV																																							
<b>Complain :</b>	need to show recording																																							
<b>Technician Comment :</b>	dvr and camera is off and on dvr to all camera working ok and dvr mouse port issue and dvr dvr adapter 2 tb hdd going to office for checking																																							
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
<b>Remark :</b>	dvr and camera is off and on dvr to all camera working ok and dvr mouse port issue and dvr dvr adapter 2 tb hdd take to office for checking 16CH Dvr install done dvr online client phone working cctv system working (chandan vajaria - 22.09.2021 report no. 7865																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-09-2021 01:20:32</td><td>ChandanYadav</td><td>Completed</td><td></td><td>-</td></tr><tr><td>23-09-2021 01:20:27</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2021 03:47:15</td><td>ChandanYadav</td><td>Work Pending</td><td>dvr and camera is off and on dvr to all camera working ok and dvr mouse port issue and dvr dvr adapter 2 tb hdd going to office for checking</td><td></td></tr><tr><td>20-09-2021 03:45:26</td><td>ChandanYadav</td><td>Work Pending</td><td>16 channel dvr and camera power off and on dvr and all camera working but dvr mouse port issue</td><td></td></tr><tr><td>20-09-2021 02:23:38</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>20-09-2021 02:23:22</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-09-2021 01:20:32	ChandanYadav	Completed		-	23-09-2021 01:20:27	ChandanYadav	New		-	20-09-2021 03:47:15	ChandanYadav	Work Pending	dvr and camera is off and on dvr to all camera working ok and dvr mouse port issue and dvr dvr adapter 2 tb hdd going to office for checking		20-09-2021 03:45:26	ChandanYadav	Work Pending	16 channel dvr and camera power off and on dvr and all camera working but dvr mouse port issue		20-09-2021 02:23:38	ChandanYadav	New		-	20-09-2021 02:23:22	ChandanYadav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	08-10-2021 11:06:01	MayurYadav	software issue solve software reinstall working ok
	25-09-2021 02:37:46	MayurYadav	online donee mobile