




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8445 | | | | | | | | | | | | | | | | | | | | |
|--|--|---|---|---|----------------|-----------|-----------------|--------|---------------------|------------------|---|---------------------|-----------|---|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9987929313 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Pravin Jagade | | Technician Mobile : | 7262044153 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 29-05-2023 12:13:39 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shape N Soul Kandivali | Customer's Mobile : | 9987929313 | Name : | Dr Trupti Shah | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 cameras recording lagging issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | All camera date and time issue resolve working done. New CMOS battery change. All camera working. Date and time set. Ip 192.168.1.100. User name. admin Password. admin@123 | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | All camera date and time issue resolve working done. New CMOS battery change. All camera working. Date and time set. Ip 192.168.1.100. User name. admin Password. admin@123 | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-05-2023 05:38:17</td><td>PravinJagade</td><td>Completed</td><td>All camera date and time issue resolve working done. New CMOS battery change. All camera working. Date and time set. Ip 192.168.1.100. User name. admin Password. admin@123</td><td></td></tr><tr><td>29-05-2023 12:13:45</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 29-05-2023 05:38:17 | PravinJagade | Completed | All camera date and time issue resolve working done. New CMOS battery change. All camera working. Date and time set. Ip 192.168.1.100. User name. admin Password. admin@123 |  | 29-05-2023 12:13:45 | PravinJagade | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-05-2023 10:14:44</td><td>Prashant Nikalje</td><td>Time issued in DVR time setting done outside main gate camera disturbance issue resolved and angle set also 650/- charges recieved.</td></tr><tr><td>20-04-2022 05:40:01</td><td></td><td>visit done by pravin - 1 dome camera installation done.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 13-05-2023 10:14:44 | Prashant Nikalje | Time issued in DVR time setting done outside main gate camera disturbance issue resolved and angle set also 650/- charges recieved. | 20-04-2022 05:40:01 | | visit done by pravin - 1 dome camera installation done. | | | | | | |
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