

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11898</b> |                 |                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
|-----------------------------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|----------------------------|---------------------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------|---------------------|------------|-----------------------------------------------------------------------------------|---|
| <b>Priority :</b>                       |                 | Low                                                                                                                                                                                                                                                                                                                                                                           |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Created By :</b>                     |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Complaint Mob. No. :</b>             |                 | 9769336365                                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Technician Name :</b>                |                 | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                   |                          | <b>Technician Mobile :</b> | 8411951301                |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Ticket Type :</b>                    |                 | Complain                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b> | 14-06-2024 06:37:54        |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Vendor Details :</b>                 |                 |                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| Company Name/Client Name :              |                 | Medsmark Health Solutions LLP                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :      | 9769336365                 | Name : Dr Ashish Agrahari |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Address :</b>                        |                 |                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| Mumbai , , , Maharashtra                |                 |                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>AMC Details :</b>                    |                 |                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| Expiry Date :                           |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                           |                          | Type :                     |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Product Name :</b>                   |                 | Access                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Complain :</b>                       |                 | some in out software issue                                                                                                                                                                                                                                                                                                                                                    |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Technician Comment :</b>             |                 |                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Complain Operator :</b>              |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                      |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Remark :</b>                         |                 |                                                                                                                                                                                                                                                                                                                                                                               |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Status History :</b>                 |                 | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>15-06-2024 10:28:06</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></table>                                                                                                                                                                          |                          |                            |                           | Date Time | Technician Name | Status | Remark              | Sign         | 15-06-2024 10:28:06                                                     | MayurYadav          | New        |                                                                                   | - |
| Date Time                               | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                        | Remark                   | Sign                       |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| 15-06-2024 10:28:06                     | MayurYadav      | New                                                                                                                                                                                                                                                                                                                                                                           |                          | -                          |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| <b>Previous Complain History :</b>      |                 | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>31-12-2024 12:28:29</td><td>ChandanYadav</td><td>ajit sir mobile and desktop done.dvr hadd reset.dvr password.admin@3107</td></tr><tr><td>10-04-2024 11:04:26</td><td>Sonu Kumar</td><td>1 camera off issue resolved working and 1 Ajit sir Mobile nad dekstop online done</td></tr></table> |                          |                            |                           | Date Time | Technician Name | Remark | 31-12-2024 12:28:29 | ChandanYadav | ajit sir mobile and desktop done.dvr hadd reset.dvr password.admin@3107 | 10-04-2024 11:04:26 | Sonu Kumar | 1 camera off issue resolved working and 1 Ajit sir Mobile nad dekstop online done |   |
| Date Time                               | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                        |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| 31-12-2024 12:28:29                     | ChandanYadav    | ajit sir mobile and desktop done.dvr hadd reset.dvr password.admin@3107                                                                                                                                                                                                                                                                                                       |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |
| 10-04-2024 11:04:26                     | Sonu Kumar      | 1 camera off issue resolved working and 1 Ajit sir Mobile nad dekstop online done                                                                                                                                                                                                                                                                                             |                          |                            |                           |           |                 |        |                     |              |                                                                         |                     |            |                                                                                   |   |