

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11312</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------------|-----------|-----------------|--------|---------------------|------------|-----------------------------------------------------------------------------------|---------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9769336365                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   | <b>Technician Mobile :</b>                                                                                                                                                              | 8080922965                                                                            |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                          | 04-04-2024 03:51:19                                                                                                                                                                     |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| Company Name/Client Name :              | Medsmark Health Solutions LLP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                                               | 9769336365                                                                                                                                                                              | Name :                                                                                | Dr Ashish Agrahari |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                   | Type :                                                                                                                                                                                  |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | 1. Cctv online to be done 2. Biometric software installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 1- cctv cmaera online done of insta cloud and ok working done dipti mdm phone and leptop 2- biometric attendance divice software install with configuration done 24 house flexible sift                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | 1- cctv cmaera online done of insta cloud and ok working done dipti mdm phone and leptop 2- biometric attendance divice software install with configuration done 24 house flexible sift                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-04-2024 01:39:10</td><td>Ravi Rajbhar</td><td>Completed</td><td>1- cctv cmaera online done of insta cloud and ok working done dipti mdm phone and leptop 2- biometric attendance divice software install with configuration done 24 house flexible sift</td><td></td></tr><tr><td>04-04-2024 06:20:27</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    | Date Time | Technician Name | Status | Remark              | Sign       | 05-04-2024 01:39:10                                                               | Ravi Rajbhar        | Completed   | 1- cctv cmaera online done of insta cloud and ok working done dipti mdm phone and leptop 2- biometric attendance divice software install with configuration done 24 house flexible sift |  | 04-04-2024 06:20:27 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                            | Remark                                                                                                                                                                                  | Sign                                                                                  |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| 05-04-2024 01:39:10                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Completed                                                                         | 1- cctv cmaera online done of insta cloud and ok working done dipti mdm phone and leptop 2- biometric attendance divice software install with configuration done 24 house flexible sift |  |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| 04-04-2024 06:20:27                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | New                                                                               |                                                                                                                                                                                         | -                                                                                     |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-04-2024 11:04:26</td><td>Sonu Kumar</td><td>1 camera off issue resolved working and 1 Ajit sir Mobile nad dekstop online done</td></tr><tr><td>22-03-2024 01:12:02</td><td>Shiva Meena</td><td>Access install done work complete</td></tr></tbody></table>                                                                                                                                                                                                                                           |                                                                                   |                                                                                                                                                                                         |                                                                                       |                    | Date Time | Technician Name | Remark | 10-04-2024 11:04:26 | Sonu Kumar | 1 camera off issue resolved working and 1 Ajit sir Mobile nad dekstop online done | 22-03-2024 01:12:02 | Shiva Meena | Access install done work complete                                                                                                                                                       |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                            |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| 10-04-2024 11:04:26                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1 camera off issue resolved working and 1 Ajit sir Mobile nad dekstop online done |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |
| 22-03-2024 01:12:02                     | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Access install done work complete                                                 |                                                                                                                                                                                         |                                                                                       |                    |           |                 |        |                     |            |                                                                                   |                     |             |                                                                                                                                                                                         |                                                                                       |                     |              |     |  |   |