

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1164																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9321537814																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	06-11-2019 11:00:06																						
Vendor Details :																									
Company Name/Client Name :	Domino Printech India LLP	Customer's Mobile :	9321537814	Name :	Domino Gupta																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	accessories																								
Complain :	battery install																								
Technician Comment :	On site reach Time : 12:45 Comp Name : Domino Printech India LLP User Name : Ajay RaoRane Work : Dell laptop Battery change Status : Dell Latitude 3480 Service Tag 4RNP6F2 ESC: 10379521982 Dell Latitude 3480 Battery Replaced Done Work complete. User Sign By : Ajay RaoRane																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 12:45 Comp Name : Domino Printech India LLP User Name : Ajay RaoRane Work : Dell laptop Battery change Status : Dell Latitude 3480 Service Tag 4RNP6F2 ESC: 10379521982 Dell Latitude 3480 Battery Replaced Done Work complete. User Sign By : Ajay RaoRane																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-11-2019 02:12:39</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 12:45 Comp Name : Domino Printech India LLP User Name : Ajay RaoRane Work : Dell laptop Battery change Status : Dell Latitude 3480 Service Tag 4RNP6F2 ESC: 10379521982 Dell Latitude 3480 Battery Replaced Done Work complete. User Sign By : Ajay RaoRane</td><td></td></tr><tr><td>06-11-2019 11:00:15</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>06-11-2019 11:00:06</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-11-2019 02:12:39	Dhiraj ManeMane	Completed	On site reach Time : 12:45 Comp Name : Domino Printech India LLP User Name : Ajay RaoRane Work : Dell laptop Battery change Status : Dell Latitude 3480 Service Tag 4RNP6F2 ESC: 10379521982 Dell Latitude 3480 Battery Replaced Done Work complete. User Sign By : Ajay RaoRane		06-11-2019 11:00:15	Dhiraj ManeMane	New		-	06-11-2019 11:00:06	Dhiraj ManeMane	New		-
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06-11-2019 11:00:06	Dhiraj ManeMane	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	22-11-2019 11:24:32	ShubhamBhojne	
	09-08-2019 04:57:18	BasuRaj	bill signed and picked up dell projector with powercord and vga cable