

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3671</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|-------------|---------------------|---------------------|---------------|-------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9619604399                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                  | <b>Technician Mobile :</b>                                                                                                                | 8411951301                                                                            |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                                         | 20-08-2021 11:26:32                                                                                                                       |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Punit Greenland Central Matunga Site                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                       | 9619604399                                                                                                                                | <b>Name :</b>                                                                         | Dnyanesh Avasare |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , 400019 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                  | <b>Type :</b>                                                                                                                             |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | need to do cctv survey                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | dvr side camera connection done power supply connection done HDD check 6 camera working 1 camera cable cut not accessible dvr online done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | dvr side camera connection done power supply connection done HDD check 6 camera working 1 camera cable cut not accessible dvr online done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>20-08-2021 02:36:17</td> <td>MayurYadav</td> <td>Completed</td> <td>dvr side camera connection done power supply connection done HDD check 6 camera working 1 camera cable cut not accessible dvr online done</td> <td></td> </tr> <tr> <td>20-08-2021 11:26:53</td> <td>MayurYadav</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>20-08-2021 11:26:32</td> <td>MayurYadav</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table> |                                                                  |                                                                                                                                           |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign        | 20-08-2021 02:36:17 | MayurYadav          | Completed     | dvr side camera connection done power supply connection done HDD check 6 camera working 1 camera cable cut not accessible dvr online done |  | 20-08-2021 11:26:53 | MayurYadav | New |  | - | 20-08-2021 11:26:32 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                           | Remark                                                                                                                                    | Sign                                                                                  |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-08-2021 02:36:17                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                        | dvr side camera connection done power supply connection done HDD check 6 camera working 1 camera cable cut not accessible dvr online done |  |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-08-2021 11:26:53                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                              |                                                                                                                                           | -                                                                                     |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 20-08-2021 11:26:32                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                              |                                                                                                                                           | -                                                                                     |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>23-12-2021 10:25:00</td> <td>YogeshDesai</td> <td></td> </tr> <tr> <td>08-10-2021 09:57:00</td> <td>Chandan Shiva</td> <td>4 bnc, 2 dc, 1 power supply installed &amp; 2 camera connection done</td> </tr> </tbody> </table>                                                                                                                                                                                                                                                                                                                                        |                                                                  |                                                                                                                                           |                                                                                       |                  | Date Time | Technician Name | Remark | 23-12-2021 10:25:00 | YogeshDesai |                     | 08-10-2021 09:57:00 | Chandan Shiva | 4 bnc, 2 dc, 1 power supply installed & 2 camera connection done                                                                          |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                           |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 23-12-2021 10:25:00                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                  |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 08-10-2021 09:57:00                    | Chandan Shiva                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 4 bnc, 2 dc, 1 power supply installed & 2 camera connection done |                                                                                                                                           |                                                                                       |                  |           |                 |        |                     |             |                     |                     |               |                                                                                                                                           |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |