

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8927</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|------------|-----------------------------------------------------------------------------------------------------|---------------------|--------------|--|---|---------------------|-------------|-----------|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8286153419                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Technician Name :</b>               | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                     | <b>Technician Mobile :</b>                                                      | 7489567735                                                                            |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>                                                                            | 21-07-2023 10:17:52                                                             |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| Company Name/Client Name :             | Royal Dryfruits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :                                                                                 | 8286153419                                                                      | Name :                                                                                | Dipesh Sir |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                     | Type :                                                                          |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Complain :</b>                      | In playback not able to see recording                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Technician Comment :</b>            | Simos betri cheng and maus ok and recording time deth seting done Wark complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Remark :</b>                        | Simos betri cheng and maus ok and recording time deth seting done Wark complete                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-08-2023 12:21:41</td><td>Shiva Meena</td><td>Closed</td><td></td><td>-</td></tr><tr><td>21-07-2023 10:51:09</td><td>Shiva Meena</td><td>Completed</td><td>Simos betri cheng and maus ok and recording time deth seting done Wark complete</td><td></td></tr><tr><td>21-07-2023 10:17:59</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                     |                                                                                 |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign       | 26-08-2023 12:21:41                                                                                 | Shiva Meena         | Closed       |  | - | 21-07-2023 10:51:09 | Shiva Meena | Completed | Simos betri cheng and maus ok and recording time deth seting done Wark complete |  | 21-07-2023 10:17:59 | Shiva Meena | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                                                                                              | Remark                                                                          | Sign                                                                                  |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| 26-08-2023 12:21:41                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Closed                                                                                              |                                                                                 | -                                                                                     |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| 21-07-2023 10:51:09                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                           | Simos betri cheng and maus ok and recording time deth seting done Wark complete |  |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| 21-07-2023 10:17:59                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                 |                                                                                 | -                                                                                     |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-08-2023 04:34:23</td><td>Sonu Kumar</td><td>Online not able to see issue resolved working ok online details _ dipeshjsatra@gmail.com _ password</td></tr><tr><td>16-08-2023 12:23:26</td><td>InzmamUl Haq</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                          |                                                                                                     |                                                                                 |                                                                                       |            | Date Time | Technician Name | Remark | 24-08-2023 04:34:23 | Sonu Kumar | Online not able to see issue resolved working ok online details _ dipeshjsatra@gmail.com _ password | 16-08-2023 12:23:26 | InzmamUl Haq |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Remark                                                                                              |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| 24-08-2023 04:34:23                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Online not able to see issue resolved working ok online details _ dipeshjsatra@gmail.com _ password |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |
| 16-08-2023 12:23:26                    | InzmamUl Haq                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                     |                                                                                 |                                                                                       |            |           |                 |        |                     |            |                                                                                                     |                     |              |  |   |                     |             |           |                                                                                 |                                                                                       |                     |             |     |  |   |