

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4574</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------|---------------------|-------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8286153419                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Chandan Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                   | <b>Technician Mobile :</b> | 9833262842                                                                            |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                                                                                                                          | 13-01-2022 03:07:22        |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Royal Dryfruits                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :                                                                                                                                                                               | 8286153419                 | Name :                                                                                | Dipesh Sir |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                   | Type :                     |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | 1 camera not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | one camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | one camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                   |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-01-2022 03:17:31</td><td>ChandanYadav</td><td>Completed</td><td>one camera working ok</td><td></td></tr><tr><td>13-01-2022 03:07:36</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-01-2022 03:07:22</td><td>ChandanYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                                                   |                            |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 13-01-2022 03:17:31                 | ChandanYadav        | Completed   | one camera working ok                                                                                                                                                                             |  | 13-01-2022 03:07:36 | ChandanYadav | New |  | - | 13-01-2022 03:07:22 | ChandanYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                                                                                                                            | Remark                     | Sign                                                                                  |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 13-01-2022 03:17:31                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                                                                         | one camera working ok      |  |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 13-01-2022 03:07:36                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                                               |                            | -                                                                                     |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 13-01-2022 03:07:22                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                                               |                            | -                                                                                     |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-01-2022 12:18:39</td><td>ChandanYadav</td><td>dvr 1 pin connect camera working ok</td></tr><tr><td>12-01-2022 05:58:09</td><td>YogeshDesai</td><td>Recording issue adapter faulty . there is no playback in dvr . faulty adapter return to client. I used my power supply for checking then the recording started. client want to buy his own supply</td></tr></tbody></table>                                              |                                                                                                                                                                                                   |                            |                                                                                       |            | Date Time | Technician Name | Remark | 13-01-2022 12:18:39 | ChandanYadav | dvr 1 pin connect camera working ok | 12-01-2022 05:58:09 | YogeshDesai | Recording issue adapter faulty . there is no playback in dvr . faulty adapter return to client. I used my power supply for checking then the recording started. client want to buy his own supply |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                                                                                                                            |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 13-01-2022 12:18:39                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | dvr 1 pin connect camera working ok                                                                                                                                                               |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 12-01-2022 05:58:09                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Recording issue adapter faulty . there is no playback in dvr . faulty adapter return to client. I used my power supply for checking then the recording started. client want to buy his own supply |                            |                                                                                       |            |           |                 |        |                     |              |                                     |                     |             |                                                                                                                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |