




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8341																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9820858158																																		
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																															
Ticket Type :	Complain	Date & Time :	13-05-2023 10:29:59																																
Vendor Details :																																			
Company Name/Client Name :	Vendantaa Institute Of Academic(Shrenik Bhai)	Customer's Mobile :	9820858158	Name :	Dipesh Sir																														
Address :																																			
Mumbai , , , , Maharashtra																																			
AMC Details :																																			
Expiry Date :	01-01-1970 05:30:00		Type :																																
Product Name :	Access																																		
Complain :	one turnstile need to shift																																		
Technician Comment :	Sensor install in turnstile working ok Face error and expiration date issue solve																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	Sensor install in turnstile working ok Face error and expiration date issue solve																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-06-2023 05:31:21</td><td>MayurYadav</td><td>Completed</td><td>Sensor install in turnstile working ok Face error and expiration date issue solve</td><td></td></tr><tr><td>24-06-2023 10:44:36</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>12-06-2023 06:13:04</td><td>MayurYadav</td><td>Work Pending</td><td>Rod falling down issue solve Sensor install in turnstile Second turnstile sensor issue taken to office for check Greassing done in both turnstile</td><td>5. Nov</td></tr><tr><td>12-06-2023 09:57:46</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>13-05-2023 10:30:36</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	24-06-2023 05:31:21	MayurYadav	Completed	Sensor install in turnstile working ok Face error and expiration date issue solve		24-06-2023 10:44:36	MayurYadav	New		-	12-06-2023 06:13:04	MayurYadav	Work Pending	Rod falling down issue solve Sensor install in turnstile Second turnstile sensor issue taken to office for check Greassing done in both turnstile	5. Nov	12-06-2023 09:57:46	MayurYadav	New		-	13-05-2023 10:30:36	MayurYadav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-01-2023 11:32:27</td><td>MayurYadav</td><td>16.01.2023 - Mayur visited turnstile installation 1)Turnstile two set installation done 2)Biometric (Face) device install for both turnstile 3)software install in system device added in software 4)User added in device and software</td></tr></tbody></table>					Date Time	Technician Name	Remark	11-01-2023 11:32:27	MayurYadav	16.01.2023 - Mayur visited turnstile installation 1)Turnstile two set installation done 2)Biometric (Face) device install for both turnstile 3)software install in system device added in software 4)User added in device and software																								
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