Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE16023					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820858158				
Technician Name :	Ravi Rajbhar		**Technician Mobile :**	8080922965	
Ticket Type :	Complain	**Date & Time :**	15-10-2025 11:47:50		
Vendor Details :					
Company Name/Client Name :	Vedantaa Institute Of Academic(Shrenik Bhai)	Customer's Mobile :	9820858158	Name :	Dipesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	1)1 machine cloud offline 2)2nd machine student details not found 3)Turnstile UG mess issue need to check 4)PG mess issue need to check				
Technician Comment :	PG one turnstile issue resolved but mangnet lock issue lock remove and take to office And one divice cloud online issue resolved because lan cable breck need to change client side All ok working done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	PG one turnstile issue resolved but mangnet lock issue lock remove and take to office And one divice cloud online issue resolved because lan cable breck need to change client side All ok working done				

Status History :

Date Time	Technician Name	Status	Remark	Sign
15-10-2025 04:50:32	Ravi Rajbhar	Completed	PG one turnstile issue resolved but mangnet lock issue lock remove and take to office And one divice cloud online issue resolved because lan cable breck need to change client side All ok working done	
15-10-2025 04:50:31	Ravi Rajbhar	Completed	PG one turnstile issue resolved but mangnet lock issue lock remove and take to office And one divice cloud online issue resolved because lan cable breck need to change client side All ok working done	
15-10-2025 11:48:04	Ravi Rajbhar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
06-08-2025 10:30:14	Ravi Rajbhar	1st floor one divice issue resolved and ok working done with cable change And one rj 45 four pin connector install And ground floor limit switch install and ok working done But ground floor web software uninstall bcz Sql sarver not responding inform to Yogesh sir It team told Pc format tomorrow then install software inform to shreink sir also
02-08-2025 10:27:07	Ravi Rajbhar	1st floor one turnstile lock install against faulty and faulty divice handover to client And ground floor software issue resolved but under observation And one turnstile limit switch issue need to change next time