



Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15462					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9820858158				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	02-08-2025 10:27:07		
Vendor Details :					
Company Name/Client Name :	Vedantaa Institute Of Academic(Shrenik Bhai)	Customer's Mobile :	9820858158	Name :	Dipesh Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	1)turnstile lock need to install 2)Application Error issue 3)2 user new added but photo not showing 4)Ground mess turnstile taking time to get lock				
Technician Comment :	1st floor one turnstile lock install against faulty and faulty divice handover to client And ground floor software issue resolved but under observation And one turnstile limit switch issue need to change next time				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1st floor one turnstile lock install against faulty and faulty divice handover to client And ground floor software issue resolved but under observation And one turnstile limit switch issue need to change next time				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	02-08-2025 04:04:03	Ravi Rajbhar	Completed	1st floor one turnstile lock install against faulty and faulty divice handover to client And ground floor software issue resolved but under observation And one turnstile limit switch issue need to change next time	
	02-08-2025 04:04:03	Ravi Rajbhar	Completed	1st floor one turnstile lock install against faulty and faulty divice handover to client And ground floor software issue resolved but under observation And one turnstile limit switch issue need to change next time	
	02-08-2025 10:27:13	Ravi Rajbhar	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	06-08-2025 10:30:14	Ravi Rajbhar	1st floor one device issue resolved and ok working done with cable change And one rj 45 four pin connector install And ground floor limit switch install and ok working done But ground floor web software uninstall bcz Sql server not responding inform to Yogesh sir It team told Pc format tomorrow then install software inform to shrink sir also
	18-06-2025 10:38:20	Ravi Rajbhar	First floor 1)one turnstile it is getting stuck issue resolved and ok working done 2)one turnstile in out both magnetic lock issue and both lock remove and take to office 3)biomax web software licence key update done Ground floor orbit mess 1)Biometric adapter change and faulty handover to client 2)1 turnstile magnetic lock change against faulty 3)4 Pin lan cable change all ok working done work completed