



Vallabh Enterprises

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E : vallabhsecure@yahoo.co.in

Service Status Details : VE977					
Priority :	High				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	8347007880				
Technician Name :	Anil Yadav		Technician Mobile :	8080922983	
Ticket Type :	Complain	Date & Time :	24-01-2020 03:09:11		
Vendor Details :					
Company Name/Client Name :	Shoppers Stop Ltd - Nashik	Customer's Mobile :	8347007880	Name :	Dinesh Sir
Address :					
Mumbai , , , 422002 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	need to Increase recording				
Technician Comment :	1):NVR firmware updated. cameras recording is escalating now. 2): one camera live viwe hidden by new user and password.(user name: cash and password: cash@347). 3): Guard station installed at dinesh sir desktop and one NVR added also .But one NVR not add because nvr second LAN port not working. 4): both NVR cameras sequence done.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	1):NVR firmware updated. cameras recording is escalating now. 2): one camera live viwe hidden by new user and password.(user name: cash and password: cash@347). 3): Guard station installed at dinesh sir desktop and one NVR added also .But one NVR not add because nvr second LAN port not working. 4): both NVR cameras sequence done.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	05-02-2020 02:08:15	AnilYadav	Completed	1):NVR firmware updated. cameras recording is escalating now. 2): one camera live viwe hidden by new user and password.(user name: cash and password: cash@347). 3): Guard station installed at dinesh sir desktop and one NVR added also .But one NVR not add because nvr second LAN port not working. 4): both NVR cameras sequence done.	
	31-01-2020 03:03:16	AnilYadav	New		-
	30-01-2020 02:33:35	AnilYadav	Work Pending		-
	27-01-2020 11:40:14	AnilYadav	Completed	2 camera recording problem solve but observation	
	24-01-2020 03:15:28	AnilYadav	New		-
	24-01-2020 03:09:12	AnilYadav	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	30-03-2021 10:02:23	MayurYadav	Repair port NVR install and 6TB HDD install in same from standby NVR standby NVR take back to office		
	30-07-2020 02:48:54	JinalGoradia	have aligned local vendor 30.07.2020 complaint solved		