




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8467																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9619474819																			
Technician Name :	Kalpesh Subhash Gurav		Technician Mobile :	8879684054																
Ticket Type :	Complain	Date & Time :	01-06-2023 10:29:36																	
Vendor Details :																				
Company Name/Client Name :	Shree Ram Welfare Society High School	Customer's Mobile :	9619474819	Name :	Dinesh Sir															
Address :																				
Mumbai , , , 400058 , Maharashtra																				
AMC Details :																				
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive																
Product Name :	EPABX																			
Complain :	EPABX system need to check and 2nd floor 1st nVR 6TB repaired hdd need to install																			
Technician Comment :	The intercom System is very old model and has a Dialtone Problem. 116- Turned on the broken extension 103- Turned on the broken extension. Line ok Telephone Faulty 108- Line OK Telephone Faulty 104- Line OK Telephone Faulty Main Gate Camera Reinstalled Done. Computer lab 2nd Floor NVR 6 TB HDD Installed Done.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	The intercom System is very old model and has a Dialtone Problem. 116- Turned on the broken extension 103- Turned on the broken extension. Line ok Telephone Faulty 108- Line OK Telephone Faulty 104- Line OK Telephone Faulty Main Gate Camera Reinstalled Done. Computer lab 2nd Floor NVR 6 TB HDD Installed Done.																			
Status History :	<table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>01-06-2023 05:13:30</td><td>Kalpesh SubhashGurav</td><td>Completed</td><td>The intercom System is very old model and has a Dialtone Problem. 116- Turned on the broken extension 103- Turned on the broken extension. Line ok Telephone Faulty 108- Line OK Telephone Faulty 104- Line OK Telephone Faulty Main Gate Camera Reinstalled Done. Computer lab 2nd Floor NVR 6 TB HDD Installed Done.</td><td></td></tr><tr><td>01-06-2023 10:29:56</td><td>Kalpesh SubhashGurav</td><td>New</td><td></td><td>-</td></tr></table>					Date Time	Technician Name	Status	Remark	Sign	01-06-2023 05:13:30	Kalpesh SubhashGurav	Completed	The intercom System is very old model and has a Dialtone Problem. 116- Turned on the broken extension 103- Turned on the broken extension. Line ok Telephone Faulty 108- Line OK Telephone Faulty 104- Line OK Telephone Faulty Main Gate Camera Reinstalled Done. Computer lab 2nd Floor NVR 6 TB HDD Installed Done.		01-06-2023 10:29:56	Kalpesh SubhashGurav	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	24-05-2023 02:04:54	Siddhesh Chavan	ppm done and all camera working OK and Maine gate one camera cable OK camera issue
	26-04-2023 10:14:59	Sonu Kumar	1st floor 10 c classroom camera installed working ok