







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE8414																																			
Priority :	Low																																		
Created By :	Admin - Apurva Vajaria																																		
Complaint Mob. No. :	9619474819																																		
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																															
Ticket Type :	AMC visiting	Date & Time :	24-05-2023 02:04:54																																
Vendor Details :																																			
Company Name/Client Name :	Shree Ram Welfare Society High School	Customer's Mobile :	9619474819	Name :	Dinesh Sir																														
Address :																																			
Mumbai , , , 400058 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive																															
Product Name :	Ppm																																		
Complain :	CCTV / EPABX need to do PPM																																		
Technician Comment :	ppm done and all camera working OK and Maine gate one camera cable OK camera issue																																		
Complain Operator :	Desktop - Apurva Vajaria																																		
Remark :	ppm done and all camera working OK and Maine gate one camera cable OK camera issue																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-05-2023 03:39:37</td><td>Siddhesh Chavan</td><td>Completed</td><td>ppm done and all camera working OK and Maine gate one camera cable OK camera issue</td><td></td></tr><tr><td>30-05-2023 12:04:39</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-05-2023 02:55:36</td><td>Siddhesh Chavan</td><td>Work Pending</td><td>skills center nvr checking dobe but one camera no link issue and 2nd floor nvr checking done and 1st nvr 6TB HDD issue HDD take to office for checking</td><td></td></tr><tr><td>29-05-2023 10:34:48</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>24-05-2023 02:05:08</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-05-2023 03:39:37	Siddhesh Chavan	Completed	ppm done and all camera working OK and Maine gate one camera cable OK camera issue		30-05-2023 12:04:39	Siddhesh Chavan	New		-	29-05-2023 02:55:36	Siddhesh Chavan	Work Pending	skills center nvr checking dobe but one camera no link issue and 2nd floor nvr checking done and 1st nvr 6TB HDD issue HDD take to office for checking		29-05-2023 10:34:48	Siddhesh Chavan	New		-	24-05-2023 02:05:08	Siddhesh Chavan	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	01-06-2023 10:29:36	Kalpesh SubhashGurav	The intercom System is very old model and has a Dialtone Problem. 116- Turned on the broken extension 103- Turned on the broken extension. Line ok Telephone Faulty 108- Line OK Telephone Faulty 104- Line OK Telephone Faulty Main Gate Camera Reinstalled Done. Computer lab 2nd Floor NVR 6 TB HDD Installed Done.
	26-04-2023 10:14:59	Sonu Kumar	1st floor 10 c classroom camera installed working ok