



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
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<b>Service Status Details : VE6779</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9619474819				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	07-11-2022 11:33:54		
<b>Vendor Details :</b>					
Company Name/Client Name :	Shree Ram Welfare Society	Customer's Mobile :	9619474819	Name :	Dinesh Sir
<b>Address :</b>					
Mumbai , , , 400058 , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	2nd floor 2 nos supply need to install				
<b>Technician Comment :</b>	1.Mainie gate 1 camera ok cable cat6 flexible cable white green green cable break not getting continueti so use saprate SMPS for camera and 1236 for data temporary working ok but need to changed cable .cable length approx 35/40 meter 2.girls room common area camera remooved and checked in laptop with saprate SMPS working ok so reinstalled working ok with angel settings And 3 is 211 allready working . 4 .3rd floor 1 camera angel settings done according to kedar sir . most of cable and ca eras faulty need to changed inform to Dinesh sir .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	1.Mainie gate 1 camera ok cable cat6 flexible cable white green green cable break not getting continueti so use saprate SMPS for camera and 1236 for data temporary working ok but need to changed cable .cable length approx 35/40 meter 2.girls room common area camera remooved and checked in laptop with saprate SMPS working ok so reinstalled working ok with angel settings And 3 is 211 allready working . 4 .3rd floor 1 camera angel settings done according to kedar sir . most of cable and ca eras faulty need to changed inform to Dinesh sir .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	09-11-2022 06:30:33	Atique Salmani	Completed	1.Main gate 1 camera ok cable cat6 flexible cable white green green cable break not getting continueti so use saprate SMPS for camera and 1236 for data temporary working ok but need to changed cable .cable length approx 35/40 meter 2.girls room common area camera remooved and checked in laptop with saprate SMPS working ok so reinstalled working ok with angel settings And 3 is 211 allready working . 4 .3rd floor 1 camera angel settings done according to kedar sir . most of cable and ca eras faulty need to changed inform to Dinesh sir .	
	09-11-2022 10:18:08	Atique Salmani	New		-
	08-11-2022 10:39:16	Atique Salmani	New		-
	07-11-2022 05:20:44	Atique Salmani	Work Pending	Total three new power supply installed . dvr are working but 15 cameras in all 3 dvr are not working and cannot view on monitor . all cameras need to be checked.	
	07-11-2022 11:34:00	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	08-10-2022 10:52:56	Siddhesh Chavan	new 2 tb hdd install and old hdd handover to Dinesh sir and 2 nd floor 1 dvr totally off because power supply faulty and 3 power supply faulty and also camera off		
	13-07-2022 12:47:11	Siddhesh Chavan	3 camera install and one camera cable issue and camera ok and 2 nd floor 2 nd no dvr hdd issue		