







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5942																																													
Priority :	Low																																												
Created By :	Admin - Apurva Vajaria																																												
Complaint Mob. No. :	9619474819																																												
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																																									
Ticket Type :	Complain	Date & Time :	13-07-2022 12:47:11																																										
Vendor Details :																																													
Company Name/Client Name :	Shree Ram Welfare Society	Customer's Mobile :	9619474819	Name :	Dinesh Sir																																								
Address :																																													
Mumbai , , , 400058 , Maharashtra																																													
AMC Details :																																													
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive																																									
Product Name :	CCTV																																												
Complain :	4-5 dismental cameras need to install																																												
Technician Comment :	3 camera install and one camera cable issue and camera ok and 2 nd floor 2 nd no dvr hdd issue																																												
Complain Operator :	Desktop - Apurva Vajaria																																												
Remark :	3 camera install and one camera cable issue and camera ok and 2 nd floor 2 nd no dvr hdd issue																																												
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-08-2022 07:35:47</td><td>Siddhesh Chavan</td><td>Completed</td><td>3 camera install and one camera cable issue and camera ok and 2 nd floor 2 nd no dvr hdd issue</td><td></td></tr><tr><td>08-08-2022 01:05:25</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-07-2022 03:31:02</td><td>Siddhesh Chavan</td><td>Client Side</td><td>4- 5 reinstall pending bcz not confirme to install dinesh fist floor epbax issue resolved two line 3rd floor both side two camera cable faulty also tag to cable</td><td></td></tr><tr><td>13-07-2022 02:23:54</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-07-2022 01:20:16</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-07-2022 12:47:38</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>13-07-2022 12:47:11</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-08-2022 07:35:47	Siddhesh Chavan	Completed	3 camera install and one camera cable issue and camera ok and 2 nd floor 2 nd no dvr hdd issue		08-08-2022 01:05:25	Siddhesh Chavan	New		-	13-07-2022 03:31:02	Siddhesh Chavan	Client Side	4- 5 reinstall pending bcz not confirme to install dinesh fist floor epbax issue resolved two line 3rd floor both side two camera cable faulty also tag to cable		13-07-2022 02:23:54	Siddhesh Chavan	New		-	13-07-2022 01:20:16	Siddhesh Chavan	New		-	13-07-2022 12:47:38	Siddhesh Chavan	New		-	13-07-2022 12:47:11	Siddhesh Chavan	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	13-07-2022 10:38:33	Ravi Rajbhar	projector with stand and hdmi cable hand over to client installation pending from client side
	09-07-2022 10:03:54	Ravi Rajbhar	ppm done of cctv camera principal room all dvr ok working done and computer room dvr no 2 hdd issue inform to dinesh sir and dvr no 1 check but dvr off 26/4/2022 to 8/7/2022 9 July dvr on and recoding going on in dvr epbax system ok working done only number exchange pending not keyphone available