




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5224</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9619474819																								
<b>Technician Name :</b>	Yogesh Desai		<b>Technician Mobile :</b>	8080922963																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-04-2022 11:22:05																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Shree Ram Welfare Society	Customer's Mobile :	9619474819	Name :	Dinesh Sir																				
<b>Address :</b>																									
Mumbai , , , 400058 , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	hdd issue need to check																								
<b>Technician Comment :</b>	hard disk checked . hard disk not working working showing no playback . hard disk status abnormal. need to change as it is not under warranty.																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	hard disk checked . hard disk not working working showing no playback . hard disk status abnormal. need to change as it is not under warranty.																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-04-2022 11:38:08</td><td>YogeshDesai</td><td>Completed</td><td>hard disk checked . hard disk not working working showing no playback . hard disk status abnormal. need to change as it is not under warranty.</td><td></td></tr><tr><td>16-04-2022 11:22:18</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>16-04-2022 11:22:05</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	16-04-2022 11:38:08	YogeshDesai	Completed	hard disk checked . hard disk not working working showing no playback . hard disk status abnormal. need to change as it is not under warranty.		16-04-2022 11:22:18	YogeshDesai	New		-	16-04-2022 11:22:05	YogeshDesai	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-04-2022 11:23:48</td><td>Prashant Nikalje</td><td>Visited prashant/sonu - PPM Done - Uninitialized/Abnormal no recording 2 TB hdd issue - DVR no. 2 DVR no. 3 some camera not showing night vision</td></tr><tr><td>04-03-2022 10:04:19</td><td>Munna Gupta</td><td>Epbx systems problem.</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-04-2022 11:23:48	Prashant Nikalje	Visited prashant/sonu - PPM Done - Uninitialized/Abnormal no recording 2 TB hdd issue - DVR no. 2 DVR no. 3 some camera not showing night vision	04-03-2022 10:04:19	Munna Gupta	Epbx systems problem.											
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