


Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE4509					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9619474819				
Technician Name :	Neeraj Chauhan		Technician Mobile :	8898885764	
Ticket Type :	Complain	Date & Time :	31-12-2021 04:30:40		
Vendor Details :					
Company Name/Client Name :	Shree Ram Welfare Society	Customer's Mobile :	9619474819	Name :	Dinesh Sir
Address :					
Mumbai , , , 400058 , Maharashtra					
AMC Details :					
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive	
Product Name :	Ppm				
Complain :	Cctv/Epabx				
Technician Comment :	Computer lab Dvr no. 3 gitar room camera not working /music room camera not working / cemetri lab camera gamege camera not this place /IG room no. 20 camera not in place /ground Floor lenf side camera not in place Dvr no.2 hard disk not working Ground floor dvr Dvr no.3 power supply issues 4 camera working okk need to change power supply Mai gate 1 camera cable issue Dvr no.2 3rd floor 2 camera camera cable issue Dvr no.1 out side 6 camera out side removing by Clint.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Computer lab Dvr no. 3 gitar room camera not working /music room camera not working / cemetri lab camera gamege camera not this place /IG room no. 20 camera not in place /ground Floor lenf side camera not in place Dvr no.2 hard disk not working Ground floor dvr Dvr no.3 power supply issues 4 camera working okk need to change power supply Mai gate 1 camera cable issue Dvr no.2 3rd floor 2 camera camera cable issue Dvr no.1 out side 6 camera out side removing by Clint.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	31-12-2021 05:06:15	Neeraj Chauhan	Awaiting Spares	Computer lab Dvr no. 3 gitar room camera not working /music room camera not working / cemestri lab camera gamege camera not this place /IG room no. 20 camera not in place /ground Floor lenf side camera not in place Dvr no.2 hard disk not working Ground floor dvr Dvr no.3 power supply issues 4 camera working okk need to change power supply Mai gate 1 camera cable issue Dvr no.2 3rd floor 2 camera camera cable issue Dvr no.1 out side 6 camera out side removing by Clint.	
	31-12-2021 04:31:03	Neeraj Chauhan	New		-
	31-12-2021 04:30:40	Neeraj Chauhan	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	16-04-2022 11:22:05	YogeshDesai	hard disk checked . hard disk not working working showing no playback . hard disk status abnormal. need to change as it is not under warranty.		
	13-04-2022 11:23:48	Prashant Nikalje	Visited prashant/sonu - PPM Done - Uninitialized/Abnormal no recording 2 TB hdd issue - DVR no. 2 DVR no. 3 some camera not showing night vision		