Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 Support : | **W** : www.vallabhenterprises.com **E** : vallabhsecure@yahoo.co.in

Service Status Details : VE4008 Low **Priority** : **Created By :** Admin - Apurva Vajaria Complaint 9619474819 Mob. No. : Technician Yogesh Desai **Technician Mobile :** 8080922963 Name : Complain Date & Time : 09-10-2021 10:10:10 **Ticket Type :** Vendor Details : Shree Ram Customer's Mobile 9619474819 Dinesh Sir Company Name : Name/Client Welfare Society Name : Address : Mumbai,,, 400058, Maharashtra **AMC Details :** 31-05-2021 12:00:00 Expiry Date : Type : Non-Comprehensive **Product Name** Ppm CCTV **Complain**: Technician ppm work completed. total 16 no of camera not working out 16 6 were removed for restoration work cable was damaged new cabling to be done 3 to5 camera faulty camera removed. one staff **Comment**: room camera faulty of 3 third floor fippering. main gate camera cable faulty. angle setting done of camera ppm work completed. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : ppm work completed. total 16 no of camera not working out 16 6 were removed for restoration work cable was damaged new cabling to be done 3 to5 camera faulty camera removed. one staff room camera faulty of 3 third floor fippering, main gate camera cable faulty, angle setting done of camera ppm work completed. **Status History Technician Name Date Time** Status Remark Sign 09-10-2021 ppm work completed. total 16 no of YogeshDesai Completed 04:43:25 camera not working out 16 6 were removed for restoration work cable was damaged new cabling to be done 3 to5 camera faulty camera removed. one staff room camera faulty of 3 third floor fippering. main gate camera cable faulty. angle setting done of camera ppm work completed. 09-10-2021 YogeshDesai New 02:11:48 09-10-2021 YogeshDesai New 10:10:10

| Previous Complain History : | Date Time | Technician Name | Remark |
|-----------------------------------|------------------------|-----------------|--|
| | 13-01-2022 09:55:08 | YogeshDesai | Four camera dismantle from first floor camera handed over to client kept in CCTV room on rack. intercom issue of principal madam also sloved and laboratory , library too. |
| | 31-12-2021 04:30:40 | Neeraj Chauhan | Computer lab Dvr no. 3 gitar room camera not working /music room camera not working / cemestri lab camera gamege camera not this place /IG room no. 20 camera not in place /ground Floor lenf side camera not in place Dvr no.2 hard disk not working Ground floor dvr Dvr no.3 power supply issues 4 camera working okk need to change power supply Mai gate 1 camera cable issue Dvr no.2 ard floor 2 camera camera cable issue Dvr no.1 out side 6 camera out side removing by Clint. |