




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3241</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|---------------------|--------------|----------------------------------------------|---------------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9619474819                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   | <b>Technician Mobile :</b>                                                                                                              | 8080922985                                                                            |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                          | 15-06-2021 10:02:59                                                                                                                     |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Shree Ram Welfare Society High School                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Customer's Mobile :</b>                                                        | 9619474819                                                                                                                              | <b>Name :</b>                                                                         | Dinesh Sir |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400058 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                   | <b>Type :</b>                                                                                                                           | Non-Comprehensive                                                                     |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | all camera clinling done and 8 camera video issue resolved and 2 camera cable working ok and camera video issue and intercom working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | all camera clinling done and 8 camera video issue resolved and 2 camera cable working ok and camera video issue and intercom working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                   |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-06-2021 07:22:01</td><td>Siddhesh Chavan</td><td>Completed</td><td>all camera clinling done and 8 camera video issue resolved and 2 camera cable working ok and camera video issue and intercom working ok</td><td></td></tr><tr><td>15-06-2021 10:03:22</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>15-06-2021 10:02:59</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                   |                                                                                                                                         |                                                                                       |            | Date Time | Technician Name | Status | Remark              | Sign         | 15-06-2021 07:22:01                          | Siddhesh Chavan     | Completed  | all camera clinling done and 8 camera video issue resolved and 2 camera cable working ok and camera video issue and intercom working ok |  | 15-06-2021 10:03:22 | Siddhesh Chavan | New |  | - | 15-06-2021 10:02:59 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                            | Remark                                                                                                                                  | Sign                                                                                  |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-06-2021 07:22:01                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                         | all camera clinling done and 8 camera video issue resolved and 2 camera cable working ok and camera video issue and intercom working ok |  |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-06-2021 10:03:22                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                               |                                                                                                                                         | -                                                                                     |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 15-06-2021 10:02:59                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                               |                                                                                                                                         | -                                                                                     |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-07-2023 11:33:12</td><td>ChandanYadav</td><td>Computer room camera install and working ok.</td></tr><tr><td>22-06-2023 03:25:04</td><td>Sonu Kumar</td><td>Recording seen by Dinesh sir and computer room 1 camera faulty cheking for office</td></tr></tbody></table>                                                                                                                                                                                                                                                                                 |                                                                                   |                                                                                                                                         |                                                                                       |            | Date Time | Technician Name | Remark | 14-07-2023 11:33:12 | ChandanYadav | Computer room camera install and working ok. | 22-06-2023 03:25:04 | Sonu Kumar | Recording seen by Dinesh sir and computer room 1 camera faulty cheking for office                                                       |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                            |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 14-07-2023 11:33:12                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Computer room camera install and working ok.                                      |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 22-06-2023 03:25:04                    | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Recording seen by Dinesh sir and computer room 1 camera faulty cheking for office |                                                                                                                                         |                                                                                       |            |           |                 |        |                     |              |                                              |                     |            |                                                                                                                                         |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |