







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE2591 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|----------------------------|---|---|------------|-----------|-----------------|--------|--------|------|---------------------|------------|-----------|---|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|--------------|---|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9619474819 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Mayur Yadav | | Technician Mobile : | 8411951301 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 19-01-2021 12:05:06 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shree Ram Welfare Society High School | Customer's Mobile : | 9619474819 | Name : | Dinesh Sir | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , 400058 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-05-2021 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | one hdd not working | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 3 new HDD install 4TB in each dvr status normal | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 3 new HDD install 4TB in each dvr status normal | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-02-2021 03:31:19</td><td>MayurYadav</td><td>Completed</td><td>3 new HDD install 4TB in each dvr status normal</td><td></td></tr><tr><td>11-02-2021 11:45:47</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>11-02-2021 11:24:04</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-01-2021 05:58:33</td><td>MayurYadav</td><td>Work Pending</td><td>ground floor dvr 1 and 2 hdd issue and 3 no dvr date time change and semosa battery change and re set date time and 3 floor one dvr date time change and change semosa battery and date time set pls check date time and playback day to day and one camera video export to pendive</td><td></td></tr><tr><td>19-01-2021 05:23:15</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-01-2021 03:04:31</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>19-01-2021 12:05:06</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 11-02-2021 03:31:19 | MayurYadav | Completed | 3 new HDD install 4TB in each dvr status normal |  | 11-02-2021 11:45:47 | MayurYadav | New | | - | 11-02-2021 11:24:04 | MayurYadav | New | | - | 19-01-2021 05:58:33 | MayurYadav | Work Pending | ground floor dvr 1 and 2 hdd issue and 3 no dvr date time change and semosa battery change and re set date time and 3 floor one dvr date time change and change semosa battery and date time set pls check date time and playback day to day and one camera video export to pendive |  | 19-01-2021 05:23:15 | MayurYadav | New | | - | 19-01-2021 03:04:31 | MayurYadav | New | | - | 19-01-2021 12:05:06 | MayurYadav | New | | - |
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| Previous Complain History : | | | |
| | Date Time | Technician Name | Remark |
| | 14-07-2023 11:33:12 | ChandanYadav | Computer room camera install and working ok. |
| | 22-06-2023 03:25:04 | Sonu Kumar | Recording seen by Dinesh sir and computer room 1 camera faulty cheking for office |