

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
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| <b>Service Status Details : VE14512</b> |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|----------------------------|-------------------|------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------|---------------------|----------------|---------------------------------|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Complaint Mob. No. :</b>             | 9619474819                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                  | <b>Technician Mobile :</b> | 7262044153        |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                         | 16-04-2025 11:45:25        |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| Company Name/Client Name :              | Shree Ram Welfare Society High School                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                                                                              | 9619474819                 | Name :            | Dinesh Sir |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| Mumbai , , , 400058 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Expiry Date :</b>                    | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                  | <b>Type :</b>              | Non-Comprehensive |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Complain :</b>                       | some cameras off issue                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-04-2025 11:46:00</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                   |                                                                                                                  |                            |                   |            | Date Time | Technician Name | Status | Remark              | Sign         | 16-04-2025 11:46:00                                                                                              | PravinJagade        | New            |                                 | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                                                           | Remark                     | Sign              |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| 16-04-2025 11:46:00                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                           | New                                                                                                              |                            | -                 |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-05-2025 02:22:31</td><td>Ravi Rajbhar</td><td>Old system remove and handover to client 3 dvr with two adapter ( dvr ) and one adapter missing And power supply</td></tr><tr><td>29-04-2025 10:52:33</td><td>Neeraj Chauhan</td><td>3 Dome Camera installation done</td></tr></tbody></table> |                                                                                                                  |                            |                   |            | Date Time | Technician Name | Remark | 15-05-2025 02:22:31 | Ravi Rajbhar | Old system remove and handover to client 3 dvr with two adapter ( dvr ) and one adapter missing And power supply | 29-04-2025 10:52:33 | Neeraj Chauhan | 3 Dome Camera installation done |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                           |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| 15-05-2025 02:22:31                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                           | Old system remove and handover to client 3 dvr with two adapter ( dvr ) and one adapter missing And power supply |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |
| 29-04-2025 10:52:33                     | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                         | 3 Dome Camera installation done                                                                                  |                            |                   |            |           |                 |        |                     |              |                                                                                                                  |                     |                |                                 |   |