







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE137																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	8347007880																								
Technician Name :	Yash Doshi		Technician Mobile :	8080922986																					
Ticket Type :	Complain	Date & Time :	21-08-2019 02:02:21																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - Nashik	Customer's Mobile :	8347007880	Name :	Dinesh Sir																				
Address :																									
Mumbai , , , 422002 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Time And Attendance																								
Complain :	facing the issues with our biometric device, it's getting switched off & after some time its found switch on automatically/itself.																								
Technician Comment :	now device is working fine standby device installed																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	now device is working fine standby device installed																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-09-2019 05:44:48</td><td>YashDoshi</td><td>Completed</td><td>now device is working fine standby device installed</td><td></td></tr><tr><td>22-08-2019 10:33:39</td><td>YashDoshi</td><td>Work Pending</td><td>There is an issue in power connector of device so some local person will resolve the issue on Saturday.</td><td></td></tr><tr><td>21-08-2019 02:02:22</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-09-2019 05:44:48	YashDoshi	Completed	now device is working fine standby device installed		22-08-2019 10:33:39	YashDoshi	Work Pending	There is an issue in power connector of device so some local person will resolve the issue on Saturday.		21-08-2019 02:02:22	YashDoshi	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-03-2021 10:02:23</td><td>MayurYadav</td><td>Repair port NVR install and 6TB HDD install in same from standby NVR standby NVR take back to office</td></tr><tr><td>30-07-2020 02:48:54</td><td>JinalGoradia</td><td>have aligned local vendor 30.07.2020 complaint solved</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-03-2021 10:02:23	MayurYadav	Repair port NVR install and 6TB HDD install in same from standby NVR standby NVR take back to office	30-07-2020 02:48:54	JinalGoradia	have aligned local vendor 30.07.2020 complaint solved											
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