







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10592</b>																																																		
<b>Priority :</b>	Low																																																	
<b>Created By :</b>	Admin - Apurva Vajaria																																																	
<b>Complaint Mob. No. :</b>	9619474819																																																	
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301																																														
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	19-01-2024 12:00:30																																															
<b>Vendor Details :</b>																																																		
Company Name/Client Name :	Shree Ram Welfare Society High School	Customer's Mobile :	9619474819	Name :	Dinesh Sir																																													
<b>Address :</b>																																																		
Mumbai , , , 400058 , Maharashtra																																																		
<b>AMC Details :</b>																																																		
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive																																														
<b>Product Name :</b>	CCTV																																																	
<b>Complain :</b>	1)ground floor NVR 7 camera offline issue. 2)Ground floor DVR no. 2 - 2 cameras off issue 3)Ground floor DVR no. 1 - 2 cameras off																																																	
<b>Technician Comment :</b>	Static IP address settings done																																																	
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																																	
<b>Remark :</b>	Static IP address settings done																																																	
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-02-2024 05:24:58</td><td>MayurYadav</td><td>Completed</td><td>Static IP address settings done</td><td></td></tr><tr><td>06-02-2024 04:17:37</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2024 02:05:26</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>02-02-2024 11:29:52</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2024 11:58:21</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>30-01-2024 04:03:20</td><td>MayurYadav</td><td>Work Pending</td><td>ground floor nvr 6 cmaera not working and two camera remove and take to office</td><td></td></tr><tr><td>30-01-2024 04:00:32</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>30-01-2024 10:21:36</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-02-2024 05:24:58	MayurYadav	Completed	Static IP address settings done		06-02-2024 04:17:37	MayurYadav	New		-	03-02-2024 02:05:26	MayurYadav	New		-	02-02-2024 11:29:52	MayurYadav	New		-	01-02-2024 11:58:21	MayurYadav	New		-	30-01-2024 04:03:20	MayurYadav	Work Pending	ground floor nvr 6 cmaera not working and two camera remove and take to office		30-01-2024 04:00:32	MayurYadav	New		-	30-01-2024 10:21:36	MayurYadav	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	16-01-2024 12:14:01	PravinJagade	Ppm done. 2nd floor 2 NVR all camera working. And ground floor NVR 7 camera offline issue..
	11-12-2023 11:56:12		