Vallabh Enterprises

Service Status Details : VE2116					
Priority :	Low				
Created By :	Customer - Dinesh Menon				
Complaint Mob. No. :	9980471704				
Technician Name :	Yash Doshi		**Technician Mobile :**	8080922986	
Ticket Type :	Complain	**Date & Time :**	27-10-2020 10:12:46		
Vendor Details :					
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-- Ecospace4a	Customer's Mobile :	9980471704	Name :	Dinesh Menon
Address :					
bangalore , , , 560029 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Access				
Complain :	NetXs application is not working at ecospace showing ''login failed for user sa''				
Technician Comment :					
Complain Operator :	Desktop - Dinesh Menon				
Remark :	Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	28-10-2020 03:28:16	YashDoshi	Completed		-
	28-10-2020 03:01:18	YashDoshi	New		-
	27-10-2020 10:12:46	YashDoshi	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	26-10-2020 07:08:30		lose connection at dvr end. connection done properly. camera working ok
	20-10-2020 12:33:58	YashDoshi	vlan issue from client end