Vallabh Enterprises

Regd. Office : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : $| \mathbf{W} :$ www.vallabhenterprises.com $\mathbf{E} :$ vallabhsecure@yahoo.co.in

| Service Status Details | :VE2102 | | | | | | | |
|--------------------------------------|---|---------------------|--------------------------------|---|-----------|------------------------|--|------|
| Priority : | Low | | | | | | | |
| Created By : | Customer - Dinesh Menon | | | | | | | |
| Complaint Mob. No. : | 9980471704 | | | | | | | |
| Technician Name : | | | | Technician Mobile : | | | | |
| Ticket Type : | Complain Date & Time : | | Time : | 26-10-2020 07:08:30 | | | | |
| Vendor Details : | | | | | | | | |
| Company Name/Client Name : | Concentrix Services India Pvt. Ltd Ecospace4a | Custome Mobile : | ustomer's 99804717 Iobile : | | 704 | Name : Dinesh Menon | | |
| Address : | | | | | | | | |
| bangalore , , , 560029 , Maharashtra | | | | | | | | |
| AMC Details : | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | | Type : | | | | |
| Product Name : | CCTV | | | | | | | |
| Complain : | One no of CCTV Camera is showing no video at 2nd floor GETIXHEALTH area | | | | | | | |
| Technician Comment : | | | | | | | | |
| Complain Operator : | Desktop - Dinesh Menon | | | | | | | |
| Remark : | lose connection at dvr end. connection done properly. camera working ok | | | | | | | |
| Status History : | Date Time | | Technician Name | | Status | atus Ren | | Sign |
| | 31-10-2020 12:24:24 | | | | Completed | | | - |
| | 26-10-2020 07:08:31 | | | New | | | | - |
| Previous Complain History : | Date Time | Technici | an Name | Remark | | | | |
| | 08-11-2020 01:10:24 | | | checked the server controller the cable was disconnected. Now both the door working fine | | | | |
| | 27-10-2020 10:12:46 | YashDoshi | | Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team. | | | | |