Vallabh Enterprises

Service Status Details : VE1894					
Priority :	Low				
Created By :	Customer - Dinesh Menon				
Complaint Mob. No. :	9980471704				
Technician Name :	Anil Yadav		**Technician Mobile :**	8080922983	
Ticket Type :	Complain	**Date & Time :**	24-09-2020 07:43:12		
Vendor Details :					
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-- Ecospace4a	Customer's Mobile :	9980471704	Name :	Dinesh Menon
Address :					
bangalore , , , 560029 , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	One CCTV Camera is showing no video at 3rd floor ecospace 4A.				
Technician Comment :	3rd floor camera issue. I do camera connection properly now working fine.				
Complain Operator :	Desktop - Dinesh Menon				
Remark :	3rd floor camera issue. I do camera connection properly now working fine.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
26-09-2020 04:26:44	AnilYadav	Completed	3rd floor camera issue. I do camera connection properly now working fine.	
24-09-2020 10:27:51	AnilYadav	New		-
24-09-2020 07:43:13	AnilYadav	New		-

Previous Complain History :

Date Time	Technician Name	Remark
08-11-2020 01:10:24		checked the server controller the cable was disconnected. Now both the door working fine
27-10-2020 10:12:46	YashDoshi	Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team.