




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1534																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9980471704																													
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301																										
Ticket Type :	Complain	Date & Time :	09-07-2020 10:27:26																											
Vendor Details :																														
Company Name/Client Name :	Concentrix Services India Pvt. Ltd-- Ecospace1B	Customer's Mobile :	9980471704	Name :	Dinesh Menon																									
Address :																														
Bangalore , , , 560103 , Karnataka																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	1 dvr Continuously giving network trigger																													
Technician Comment :	continue IP ping for Dvr no network disconnected mail received. It don't affect any recording in dvr. when this mail come check IP ping for same dvr																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	continue IP ping for Dvr no network disconnected mail received. It don't affect any recording in dvr. when this mail come check IP ping for same dvr																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-07-2020 02:08:02</td><td>MayurYadav</td><td>Completed</td><td>continue IP ping for Dvr no network disconnected mail received. It don't affect any recording in dvr. when this mail come check IP ping for same dvr</td><td></td></tr><tr><td>09-07-2020 10:27:40</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>09-07-2020 10:27:36</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>09-07-2020 10:27:27</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-07-2020 02:08:02	MayurYadav	Completed	continue IP ping for Dvr no network disconnected mail received. It don't affect any recording in dvr. when this mail come check IP ping for same dvr		09-07-2020 10:27:40	MayurYadav	New		-	09-07-2020 10:27:36	MayurYadav	New		-	09-07-2020 10:27:27	MayurYadav	New		-
Date Time	Technician Name	Status	Remark	Sign																										
10-07-2020 02:08:02	MayurYadav	Completed	continue IP ping for Dvr no network disconnected mail received. It don't affect any recording in dvr. when this mail come check IP ping for same dvr																											
09-07-2020 10:27:40	MayurYadav	New		-																										
09-07-2020 10:27:36	MayurYadav	New		-																										
09-07-2020 10:27:27	MayurYadav	New		-																										
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-09-2020 10:13:09</td><td>YogeshDesai</td><td>PPM work completed</td></tr><tr><td>17-08-2020 03:55:40</td><td>JinalGoradia</td><td>have aligned local technician Mr. Tushar complain resolved as on 17.08.2020</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-09-2020 10:13:09	YogeshDesai	PPM work completed	17-08-2020 03:55:40	JinalGoradia	have aligned local technician Mr. Tushar complain resolved as on 17.08.2020																
Date Time	Technician Name	Remark																												
30-09-2020 10:13:09	YogeshDesai	PPM work completed																												
17-08-2020 03:55:40	JinalGoradia	have aligned local technician Mr. Tushar complain resolved as on 17.08.2020																												