




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1489</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9980471704																								
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	25-06-2020 11:11:59																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Concentrix Services India Pvt. Ltd-- Ecospace4a	<b>Customer's Mobile :</b>	9980471704	<b>Name :</b>	Dinesh Menon																				
<b>Address :</b>																									
bangalore , , , 560029 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	to change Email address in DVR Mandanna to Mr. Dinesh Menon for Configure Email Alerts.																								
<b>Technician Comment :</b>	email address added in all dvr and nvr																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	email address added in all dvr and nvr																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-06-2020 06:27:14</td><td>MayurYadav</td><td>Completed</td><td>email address added in all dvr and nvr</td><td></td></tr><tr><td>25-06-2020 11:12:07</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>25-06-2020 11:12:00</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-06-2020 06:27:14	MayurYadav	Completed	email address added in all dvr and nvr		25-06-2020 11:12:07	MayurYadav	New		-	25-06-2020 11:12:00	MayurYadav	New		-
Date Time	Technician Name	Status	Remark	Sign																					
25-06-2020 06:27:14	MayurYadav	Completed	email address added in all dvr and nvr																						
25-06-2020 11:12:07	MayurYadav	New		-																					
25-06-2020 11:12:00	MayurYadav	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2020 01:10:24</td><td></td><td>checked the server controller the cable was disconnected. Now both the door working fine</td></tr><tr><td>27-10-2020 10:12:46</td><td>YashDoshi</td><td>Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team.</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-11-2020 01:10:24		checked the server controller the cable was disconnected. Now both the door working fine	27-10-2020 10:12:46	YashDoshi	Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team.											
Date Time	Technician Name	Remark																							
08-11-2020 01:10:24		checked the server controller the cable was disconnected. Now both the door working fine																							
27-10-2020 10:12:46	YashDoshi	Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team.																							