




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1409</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9980471704																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	04-05-2020 09:04:50																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Concentrix Services India Pvt. Ltd-- Ecospace4a	<b>Customer's Mobile :</b>	9980471704	<b>Name :</b>	Dinesh Menon																				
<b>Address :</b>																									
bangalore , , , 560029 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	Access																								
<b>Complain :</b>	Three access door not working																								
<b>Technician Comment :</b>	5 access door issue resolve only power? supply faulty it is not working and access control panel supply ues on 5 access door working ok																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	5 access door issue resolve only power? supply faulty it is not working and access control panel supply ues on 5 access door working ok																								
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2020 01:10:24</td><td></td><td>checked the server controller the cable was disconnected. Now both the door working fine</td></tr><tr><td>27-10-2020 10:12:46</td><td>YashDoshi</td><td>Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team.</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-11-2020 01:10:24		checked the server controller the cable was disconnected. Now both the door working fine	27-10-2020 10:12:46	YashDoshi	Issue has been resolved as it was because of internal issue with CAS and the same was resolved by CAS team.											
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