




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE16218																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9930235307																								
Technician Name :	Prashant Paswan		Technician Mobile :	6202751495																					
Ticket Type :	Complain	Date & Time :	11-11-2025 10:46:22																						
Vendor Details :																									
Company Name/Client Name :	Dhruv Zaveri New Office Pantaloons	Customer's Mobile :	9930235307	Name :	Dhruv Zaveri																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	EPABX																								
Complain :	Need to transfer line from reception to direct in sales																								
Technician Comment :	transfer line from reception to direct in sales not required for client																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	transfer line from reception to direct in sales not required for client																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-11-2025 12:08:03</td><td>Prashant Paswan</td><td>Completed</td><td>transfer line from reception to direct in sales not required for client</td><td></td></tr><tr><td>12-11-2025 11:07:17</td><td>Prashant Paswan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-11-2025 10:46:33</td><td>Prashant Paswan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-11-2025 12:08:03	Prashant Paswan	Completed	transfer line from reception to direct in sales not required for client		12-11-2025 11:07:17	Prashant Paswan	New		-	11-11-2025 10:46:33	Prashant Paswan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-03-2025 05:38:37</td><td>Ravi Rajbhar</td><td>Video door phone issue resolved and ok working done already only DND Mode enable then DND mode disable and ok working done</td></tr><tr><td>30-01-2025 03:45:03</td><td>Siddhesh Chavan</td><td>Epbax issue resoved and vdp issue resoved working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-03-2025 05:38:37	Ravi Rajbhar	Video door phone issue resolved and ok working done already only DND Mode enable then DND mode disable and ok working done	30-01-2025 03:45:03	Siddhesh Chavan	Epbax issue resoved and vdp issue resoved working ok											
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