

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14210</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|-----------------|------------------------------------------------------|---------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9930235307                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                      | <b>Technician Mobile :</b>                                                                                                 | 8080922965                                                                            |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                             | 03-03-2025 05:38:37                                                                                                        |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Dhruv Zaveri New Office Pantaloons                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | <b>Customer's Mobile :</b>                           | 9930235307                                                                                                                 | <b>Name :</b>                                                                         | Dhruv Zaveri |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                      | <b>Type :</b>                                                                                                              |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | VDP Bell not working                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | Video door phone issue resolved and ok working done already only DND Mode enable then DND mode disable and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | Video door phone issue resolved and ok working done already only DND Mode enable then DND mode disable and ok working done                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                      |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-03-2025 10:30:45</td><td>Ravi Rajbhar</td><td>Completed</td><td>Video door phone issue resolved and ok working done already only DND Mode enable then DND mode disable and ok working done</td><td></td></tr><tr><td>05-03-2025 10:17:30</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                      |                                                                                                                            |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign            | 05-03-2025 10:30:45                                  | Ravi Rajbhar        | Completed       | Video door phone issue resolved and ok working done already only DND Mode enable then DND mode disable and ok working done |  | 05-03-2025 10:17:30 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                               | Remark                                                                                                                     | Sign                                                                                  |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 05-03-2025 10:30:45                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                            | Video door phone issue resolved and ok working done already only DND Mode enable then DND mode disable and ok working done |  |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 05-03-2025 10:17:30                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                  |                                                                                                                            | -                                                                                     |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-01-2025 03:45:03</td><td>Siddhesh Chavan</td><td>Epbax issue resoved and vdp issue resoved working ok</td></tr><tr><td>24-01-2025 12:34:18</td><td>Siddhesh Chavan</td><td>Co line programing done</td></tr></tbody></table>                                                                                                                                                                                                            |                                                      |                                                                                                                            |                                                                                       |              | Date Time | Technician Name | Remark | 30-01-2025 03:45:03 | Siddhesh Chavan | Epbax issue resoved and vdp issue resoved working ok | 24-01-2025 12:34:18 | Siddhesh Chavan | Co line programing done                                                                                                    |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                               |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 30-01-2025 03:45:03                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Epbax issue resoved and vdp issue resoved working ok |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |
| 24-01-2025 12:34:18                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Co line programing done                              |                                                                                                                            |                                                                                       |              |           |                 |        |                     |                 |                                                      |                     |                 |                                                                                                                            |                                                                                       |                     |              |     |  |   |