

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4264</b>      |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
|---------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|---------------------|--------|---------------|-----------|-----------------|--------|---------------------|-----------|-------------------------------------------------------------------------------------------------------|---------------------|------------|-----------------------|---|
| <b>Priority :</b>                           | Low                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Created By :</b>                         | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                     |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Complaint Mob. No. :</b>                 | 9757071320                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Technician Name :</b>                    |                                                                                                                                                                                                                                                                                                                                                                            | <b>Technician Mobile :</b>                                                                            |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Ticket Type :</b>                        | Complain                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>                                                                              | 22-11-2021 10:51:34 |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Vendor Details :</b>                     |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| Company Name/Client Name :                  | SS Jewels                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                                                                   | 9757071320          | Name : | Dhruv Kotadia |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Address :</b>                            |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| Mumbai , Kapadia Hospital , , , Maharashtra |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>AMC Details :</b>                        |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| Expiry Date :                               | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                        | Type :                                                                                                |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Product Name :</b>                       | Access                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Complain :</b>                           | access reinstallation                                                                                                                                                                                                                                                                                                                                                      |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Technician Comment :</b>                 |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Complain Operator :</b>                  | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                   |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Remark :</b>                             |                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                       |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Status History :</b>                     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-11-2021 10:51:34</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                   |                                                                                                       |                     |        |               | Date Time | Technician Name | Status | Remark              | Sign      | 22-11-2021 10:51:34                                                                                   |                     | New        |                       | - |
| Date Time                                   | Technician Name                                                                                                                                                                                                                                                                                                                                                            | Status                                                                                                | Remark              | Sign   |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| 22-11-2021 10:51:34                         |                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                   |                     | -      |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| <b>Previous Complain History :</b>          | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-02-2020 03:10:39</td><td>AnilYadav</td><td>attendance reports issues resolved by remotely. logs download by pendrive. now reports proper coming.</td></tr><tr><td>14-08-2019 12:22:48</td><td>VinodKonar</td><td>I give proximity card</td></tr></tbody></table> |                                                                                                       |                     |        |               | Date Time | Technician Name | Remark | 05-02-2020 03:10:39 | AnilYadav | attendance reports issues resolved by remotely. logs download by pendrive. now reports proper coming. | 14-08-2019 12:22:48 | VinodKonar | I give proximity card |   |
| Date Time                                   | Technician Name                                                                                                                                                                                                                                                                                                                                                            | Remark                                                                                                |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| 05-02-2020 03:10:39                         | AnilYadav                                                                                                                                                                                                                                                                                                                                                                  | attendance reports issues resolved by remotely. logs download by pendrive. now reports proper coming. |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |
| 14-08-2019 12:22:48                         | VinodKonar                                                                                                                                                                                                                                                                                                                                                                 | I give proximity card                                                                                 |                     |        |               |           |                 |        |                     |           |                                                                                                       |                     |            |                       |   |