

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9089</b> |                                                                                                                                                                                                                                                                                                                                         |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|----------------------------|------------|-----------|-----------|-----------------|--------|---------------------|----------------|---------------------|---------------------|----------------------|-------------------------------------------------|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                     |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                  |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820536525                                                                                                                                                                                                                                                                                                                              |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                          |                                                 | <b>Technician Mobile :</b> | 8080922984 |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                | <b>Date &amp; Time :</b>                        | 07-08-2023 08:53:09        |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                         |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| Company Name/Client Name :             | Vireshwar Heights                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :                             | 9820536525                 | Name :     | Dhiru Sir |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                         |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                         |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                         |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                     |                                                 | Type :                     |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Complain :</b>                      | Flat no. 302 acrylic sheet and rojet box need to install                                                                                                                                                                                                                                                                                |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                         |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Remark :</b>                        | Intercom installation + with acrylic sheet installed intercom with acrylic sheet working ok                                                                                                                                                                                                                                             |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-08-2023 02:58:15</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>07-08-2023 08:53:17</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                 |                            |            |           | Date Time | Technician Name | Status | Remark              | Sign           | 08-08-2023 02:58:15 | Atique Salmani      | Completed            |                                                 | - | 07-08-2023 08:53:17 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                         | Status                                          | Remark                     | Sign       |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| 08-08-2023 02:58:15                    | Atique Salmani                                                                                                                                                                                                                                                                                                                          | Completed                                       |                            | -          |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| 07-08-2023 08:53:17                    | Atique Salmani                                                                                                                                                                                                                                                                                                                          | New                                             |                            | -          |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-07-2023 05:11:59</td><td>Atique Salmani</td><td></td></tr><tr><td>17-06-2023 11:17:15</td><td>Kalpesh SubhashGurav</td><td>Lobby Security Telephone Repair And Return Back</td></tr></tbody></table>                          |                                                 |                            |            |           | Date Time | Technician Name | Remark | 11-07-2023 05:11:59 | Atique Salmani |                     | 17-06-2023 11:17:15 | Kalpesh SubhashGurav | Lobby Security Telephone Repair And Return Back |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                         | Remark                                          |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| 11-07-2023 05:11:59                    | Atique Salmani                                                                                                                                                                                                                                                                                                                          |                                                 |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |
| 17-06-2023 11:17:15                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                    | Lobby Security Telephone Repair And Return Back |                            |            |           |           |                 |        |                     |                |                     |                     |                      |                                                 |   |                     |                |     |  |   |