

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7946</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|-----------|-----------|-----------------|--------|---------------------|---------------|------------------------------------------------------------------------------------|---------------------|---------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|---------------|-----------|--|---|---------------------|---------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820536525                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Technician Name :</b>               | Santosh Pathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Technician Mobile :</b> | 8080922980 |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 24-03-2023 10:26:34        |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| Company Name/Client Name :             | Vireshwar Heights                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Customer's Mobile :                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 9820536525                 | Name :     | Dhiru Sir |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Type :                     |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Complain :</b>                      | flat no 402 and flat no 203 need to install phone                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Remark :</b>                        | 203 - Beetel wallmount phone installed done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-04-2023 05:18:21</td><td>SantoshPathak</td><td>Closed</td><td></td><td>-</td></tr><tr><td>11-04-2023 01:25:37</td><td>SantoshPathak</td><td>Completed</td><td></td><td>-</td></tr><tr><td>24-03-2023 10:26:46</td><td>SantoshPathak</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           | Date Time | Technician Name | Status | Remark              | Sign          | 12-04-2023 05:18:21                                                                | SantoshPathak       | Closed        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | - | 11-04-2023 01:25:37 | SantoshPathak | Completed |  | - | 24-03-2023 10:26:46 | SantoshPathak | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                     | Sign       |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| 12-04-2023 05:18:21                    | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Closed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            | -          |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| 11-04-2023 01:25:37                    | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            | -          |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| 24-03-2023 10:26:46                    | SantoshPathak                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            | -          |           |           |                 |        |                     |               |                                                                                    |                     |               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |   |                     |               |           |  |   |                     |               |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>04-04-2023 10:11:19</td><td>SantoshPathak</td><td>Kalpesh - flat no. 301 beete1 telephone installed done collect 575/- cash 504 - ok</td></tr><tr><td>16-03-2023 11:12:53</td><td>SantoshPathak</td><td>16.03.2023 Kalpesh visited - Beetel wallmount new phone installed 501, 503, 302, 201, 204 15.03.2023 Kalpesh visited - 303-new beetel phone installed, 301- VDP faulty, 302 - VDP faulty 602 - OK, 1202 - New phone required, 202 - ok, 201 -vdp faulty, 501- new phone required, 1301 -ok, 1101-lock, 902 - lock, 702 - ok, 804 - line ok phone not connect, 502 - ok, 503 - phone faulty reset box connect, 504 - vdp faulty, 401 - lock, 402 vdp faulty, 1204 - ok, 901 - ok, 802 - new phone required</td></tr></tbody></table> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            |            |           | Date Time | Technician Name | Remark | 04-04-2023 10:11:19 | SantoshPathak | Kalpesh - flat no. 301 beete1 telephone installed done collect 575/- cash 504 - ok | 16-03-2023 11:12:53 | SantoshPathak | 16.03.2023 Kalpesh visited - Beetel wallmount new phone installed 501, 503, 302, 201, 204 15.03.2023 Kalpesh visited - 303-new beetel phone installed, 301- VDP faulty, 302 - VDP faulty 602 - OK, 1202 - New phone required, 202 - ok, 201 -vdp faulty, 501- new phone required, 1301 -ok, 1101-lock, 902 - lock, 702 - ok, 804 - line ok phone not connect, 502 - ok, 503 - phone faulty reset box connect, 504 - vdp faulty, 401 - lock, 402 vdp faulty, 1204 - ok, 901 - ok, 802 - new phone required |   |                     |               |           |  |   |                     |               |     |  |   |
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